

2Q20 Earnings

July 21, 2020

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Non-GAAP Financial Measures

Net finance revenue, net operating lease revenue and average earning assets are non-GAAP measurements used by management to gauge portfolio performance. Operating expenses excluding restructuring costs and intangible amortization is a non-GAAP measurement used by management to compare period over period expenses. Net efficiency ratio measures operating expenses (net of restructuring costs and intangible amortization) to our level of total net revenues. Total assets from continuing operations is a non-GAAP measurement used by management to analyze the total asset change on a more consistent basis. Tangible book value and tangible book value per common share are non-GAAP metrics used to analyze banks. Net income excluding noteworthy items, income from continuing operations excluding noteworthy items, and Return of Tangible Common Equity excluding noteworthy items are non-GAAP measures used by management. The Company believes that adjusting for these items provides a measure of the underlying performance of the Company and of continuing operations.

Executing on Our Strategies

| | | Strategies | 2Q20 Accomplishments |
|---|--|---|--|
| 1 | Grow Core Businesses | <ul style="list-style-type: none"> Deepen client relationships Provide value-added products and services to our clients | <ul style="list-style-type: none"> Total loans and leases decreased during the quarter, primarily due to a decline in customer receivables within our factoring business and the repayment of defensive revolver drawdowns. Average loans and leases grew 2% from the prior quarter Origination activity focused on certain key verticals in Commercial Banking where we have leadership positions and deep expertise Recent commercial loan originations have wider credit spreads and stronger structural protections, including interest rate floors |
| 2 | Optimize Balance Sheet | <ul style="list-style-type: none"> Enhance funding and deposits Optimize capital structure | <ul style="list-style-type: none"> Average outstanding deposit costs decreased 27 bps compared to the prior quarter, reflecting an 80 bps reduction in our online Savings Builder Rate Utilized excess liquidity to repurchase \$235 million of unsecured Bank Notes at a discount Issued \$500 million of 3.929% senior unsecured debt at the BHC |
| 3 | Enhance Operating Efficiency | <ul style="list-style-type: none"> Maintain vigilance on expenses Improve operating leverage | <ul style="list-style-type: none"> Reduced full year 2020 target operating expenses by \$25 million, as we are realizing both cost savings and MOB cost synergies ahead of schedule Remain focused on continuous improvement in operating efficiency |
| 4 | Maintain Strong Risk Management | <ul style="list-style-type: none"> Maintain credit discipline focusing on strong collateral and structure Maintain strong liquidity and capital risk management practices | <ul style="list-style-type: none"> Strong Capital Position - CET1 ratio of 10.0%, well in excess of CCB⁽¹⁾ Robust liquidity position – available cash and High Quality Liquid Securities⁽²⁾ of \$13.1 billion or 21% of total assets Strong allowance for credit losses – 3.21% of total loans Proactive portfolio management and disciplined credit underwriting |

(1) Capital conservation buffer.

(2) Available cash consists of the unrestricted portions of Cash and due from banks and Interest-bearing cash, excluding cash not accessible for liquidity, such as vault cash and deposits in transit. High Quality Liquid Securities consist of readily marketable, unpledged securities, as well as pledged but not drawn against at the FHLB and available for sale and generally is comprised of Treasury and Agency securities held outright or via reverse repurchase agreements.

Supporting Our Customers

| Customer Loan Support – Payment Deferrals | | | | | | Highlights |
|---|---------------------------|---------------------------------|-------------------------------------|---------------------------------|---|--|
| Business | Contracts Deferred (# of) | % of Total (LOB) ⁽¹⁾ | Amount Outstanding (\$ in millions) | % of Total (LOB) ⁽²⁾ | Commentary | |
| Consumer Banking (Mortgages) | ~1,700 | 8% | ~\$630 | 8% | <ul style="list-style-type: none"> ~57% in LCM portfolio where loans are significantly discounted⁽⁴⁾ ~30% of all CV19 contracts current at 6/30/20 | <ul style="list-style-type: none"> Total payment deferrals represent ~7% of total loans, off-BS receivables, and Business Capital leases⁽²⁾ 80%-90% of all deferral requests received during the month of March and April across all portfolios Underwriting each modification in Commercial Finance and Real Estate Finance to ensure a path to recovery ~55% of mortgage deferrals expired⁽⁶⁾ <ul style="list-style-type: none"> ~45% requested additional term ~30% current at time of expiration ~12%⁽⁷⁾ of Business Capital deferrals expired (Still early days) <ul style="list-style-type: none"> ~60% are current ~5% requested a second deferral ~35% remain delinquent Heightened monitoring and proactive outreach to assist with modifications requests and evaluate need for further assistance |
| Commercial Finance (ex. Factoring) | ~160 | 3% | ~\$800 | 5% | <ul style="list-style-type: none"> Top industries impacted - Gaming, Commercial Air and Franchise 77% of contracts have made a payment during Q2 | |
| Real Estate Finance | ~25 | 1% | ~\$355 | 5% | <ul style="list-style-type: none"> Top industries impacted – Hotel/Motel and Retail 78% of contracts have made a payment during Q2 | |
| Business Capital ⁽³⁾ | ~10,390 | 5% | ~\$550 | 10% | <ul style="list-style-type: none"> Top industries impacted – Transportation, Accommodation & Food Services, Manufacturing, Business Services⁽⁵⁾, Construction 68% of contracts have made a payment during Q2 | |
| SBA Lending | ~110 | 8% | ~\$180 | 20% | <ul style="list-style-type: none"> Secured by real estate Majority of loans are Section 504 loans 96%⁴ in California | |
| Factoring | ~1,300 invoices | 2% | ~\$250 | 11% | <ul style="list-style-type: none"> The top 20 accounts make up 70% of the total invoices and are currently paying | |

(1) % of Total is calculated as number of contracts deferred over the total contracts of each respective line of business (LOB)
(2) % of Total (LOB) is calculated as amount outstanding over total loans & leases of each respective LOB. For factoring, represents outstanding invoices over total exposure of \$2.3 billion. For Total, represents amount outstanding over total loans (\$37.5B), off-BS receivables (\$0.95B), and Business Capital leases (\$0.75B) of \$39.2B
(3) Amount outstanding of \$550 million, includes ~\$90 million from the discontinued Franchise business in EF
(4) Based on amount outstanding
(5) Specifically Administration & Support of Waste Management
(6) Status as of June 30, 2020; % is based off of number of contracts
(7) Expirations as of July 10, 2020 with status as of July 17, 2020; % is based off of number of contracts and excludes Mid-Ticket Franchise

Quarterly Earnings Summary – Reported⁽¹⁾

| (\$ in millions, except per share data) | 2Q20 | 1Q20 | 2Q19 | Change from | | | |
|---|-----------------|-----------------|---------------|---------------|--------------|-----------------|--------------|
| | | | | 1Q20 | | 2Q19 | |
| | | | | \$ | % | \$ | % |
| Interest Income | 447 | 514 | 516 | (67) | (13%) | (69) | (13%) |
| Net Operating Lease Revenues ⁽²⁾ | 64 | 78 | 88 | (14) | (18%) | (24) | (28%) |
| Interest Expense | 203 | 226 | 243 | (23) | (10%) | (40) | (17%) |
| Net Finance Revenue | 308 | 366 | 361 | (58) | (16%) | (53) | (15%) |
| Other Non-Interest Income | 103 | 131 | 106 | (28) | (21%) | (4) | (3%) |
| Operating Expenses | 360 | 334 | 268 | 26 | 8% | 93 | 35% |
| Goodwill Impairment | - | 345 | - | (345) | NM | - | NM |
| (Gain) loss on debt extinguishments and deposit redemption | (15) | 0 | 0 | (15) | NM | (15) | NM |
| Pre-Provision Net Revenue | 65 | (183) | 199 | 248 | NM | (134) | (67%) |
| Provision for Credit Losses | 224 | 514 | 29 | (290) | (56%) | 195 | NM |
| Pre-Tax (Loss) Income from Continuing Operations | (159) | (697) | 170 | 538 | 77% | (329) | NM |
| (Benefit) Provision for Income Taxes | (73) | (72) | 33 | (1) | (1%) | (107) | NM |
| (Loss) Income from Continuing Operations | (85) | (624) | 137 | 539 | 86% | (222) | NM |
| Income from Discontinued Operations, Net of Taxes | - | - | 1 | - | NM | (1) | NM |
| Net (Loss) Income | (85) | (624) | 138 | 539 | 86% | (223) | NM |
| Preferred Stock Dividends | 12 | 4 | 9 | 9 | NM | 3 | 31% |
| Net (Loss) Income Available to Common Shareholders | (98) | (628) | 128 | 531 | 84% | (226) | NM |
| (Loss) Income from Continuing Operations Available to Common Shareholders | (98) | (628) | 127 | 531 | 84% | (225) | NM |
| Diluted Income per Common Share | | | | | | | |
| (Loss) Income from Continuing Operations | (\$0.99) | (\$6.40) | \$1.32 | \$5.41 | 85% | (\$2.31) | NM |
| (Loss) Income from Discontinued Operations, Net of Taxes | \$0.00 | \$0.00 | \$0.01 | \$0.00 | NM | (\$0.01) | NM |
| Diluted (Loss) Income per Common Share | (\$0.99) | (\$6.40) | \$1.33 | \$5.41 | 85% | (\$2.32) | NM |
| Return on Average Earning Assets | | | | | | | |
| Average Earning Assets | 57,589 | 53,685 | 46,148 | 3,904 | 7% | 11,441 | 25% |
| After Tax Return on Average Earnings Assets – Continuing Operations | NM | NM | 1.10% | NM | | NM | |

Certain balances may not sum due to rounding.

(1) See appendix for Non-GAAP Disclosures for a reconciliation of non-GAAP to GAAP financial information, and non-GAAP tables in the corresponding earnings release.

(2) Net of depreciation, maintenance, and other operating lease expenses.

(3) See page 29 for additional detail.

Highlights

vs. Prior Quarter

- Net loss to common shareholders decreased \$531 million and diluted loss per share decreased \$5.41
- Noteworthy items⁽³⁾ increased net loss after tax by \$36 million, including a \$24 million restructuring charge and \$13 million of MOB merger and integration costs
- Provision for credit losses reflected a net charge-off related to the bankruptcy of a single factoring customer and the continued impact of the current market environment
- Slide 16 includes an ACL reserve walk for the current quarter

vs. Year-ago Quarter

- Net loss/income to common shareholders decreased \$226 million and diluted EPS decreased \$2.32
- MOB acquisition impacts the comparability of current quarter results to the year-ago quarter

Quarterly Earnings Summary Excluding Noteworthy Items (Non-GAAP)⁽¹⁾

| (\$ in millions, except per share data) | 2Q20 | 1Q20 | 2Q19 | Change from | | | |
|---|-----------------|-----------------|---------------|---------------|--------------|-----------------|--------------|
| | | | | 1Q20 | | 2Q19 | |
| | | | | \$ | % | \$ | % |
| Interest Income | 447 | 514 | 516 | (67) | (13%) | (69) | (13%) |
| Net Operating Lease Revenues ⁽²⁾ | 64 | 78 | 88 | (14) | (18%) | (24) | (28%) |
| Interest Expense | 203 | 226 | 243 | (23) | (10%) | (40) | (17%) |
| Net Finance Revenue | 308 | 366 | 361 | (58) | (16%) | (53) | (15%) |
| Other Non-Interest Income | 103 | 131 | 106 | (28) | (21%) | (4) | (3%) |
| Operating Expenses | 303 | 317 | 268 | (14) | (4%) | 36 | 13% |
| (Gain) loss on debt extinguishments and deposit redemption | (15) | - | 0 | (15) | NM | (15) | NM |
| Pre-Provision Net Revenue | 122 | 179 | 199 | (57) | (32%) | (77) | (39%) |
| Provision for Credit Losses | 224 | 469 | 29 | (246) | (52%) | 195 | NM |
| Pre-Tax (Loss) Income from Continuing Operations | (101) | (290) | 170 | 189 | 65% | (272) | NM |
| (Benefit) Provision for Income Taxes | (52) | (55) | 33 | 3 | 6% | (86) | NM |
| (Loss) Income from Continuing Operations | (49) | (235) | 137 | 186 | 79% | (186) | NM |
| Income from Discontinued Operations, Net of Taxes | - | - | 1 | - | NM | (1) | NM |
| Net (Loss) Income | (49) | (235) | 138 | 186 | 79% | (187) | NM |
| Preferred Stock Dividends | 12 | 4 | 9 | 9 | NM | 3 | 31% |
| Net (Loss) Income Available to Common Shareholders | (61) | (238) | 128 | 177 | 74% | (190) | NM |
| (Loss) Income from Continuing Operations Available to Common Shareholders | (61) | (238) | 127 | 177 | 74% | (189) | NM |
| Diluted Income per Common Share | | | | | | | |
| (Loss) Income from Continuing Operations | (\$0.62) | (\$2.43) | \$1.32 | \$1.81 | 74% | (\$1.95) | NM |
| Income from Discontinued Operations, Net of Taxes | \$0.00 | \$0.00 | \$0.01 | \$0.00 | NM | (\$0.01) | NM |
| Diluted (Loss) Income per Common Share | (\$0.62) | (\$2.43) | \$1.33 | \$1.81 | 74% | (\$1.95) | NM |
| Return on Average Earning Assets | | | | | | | |
| Average Earning Assets | 57,589 | 53,685 | 46,148 | 3,904 | 7% | 11,441 | 25% |
| After Tax Return on Average Earnings Assets – Continuing Operations | NM | NM | 1.10% | NM | | NM | |

Highlights

vs. Prior Quarter

- Net loss to common shareholders decreased \$177 million and diluted loss per share decreased \$1.81, reflecting a \$246 million decrease in the provision for credit losses, reflecting the aforementioned net charge-off related to the bankruptcy of a single factoring customer and the continued impact of the current market environment
- Effective tax rate of 52%, reflects the impact of a change in the expected annualized effective tax rate for the year

vs. Year-ago Quarter

- Net loss/income to common shareholders decreased \$190 million and diluted EPS decreased \$1.95
- MOB acquisition impacts the comparability of current quarter results to the year-ago quarter

Certain balances may not sum due to rounding.

(1) See appendix for details on noteworthy items. See also Non-GAAP Disclosures in the appendix for a reconciliation of non-GAAP to GAAP financial information, and non-GAAP tables in the corresponding earnings release.

(2) Net of depreciation, maintenance, and other operating lease expenses.

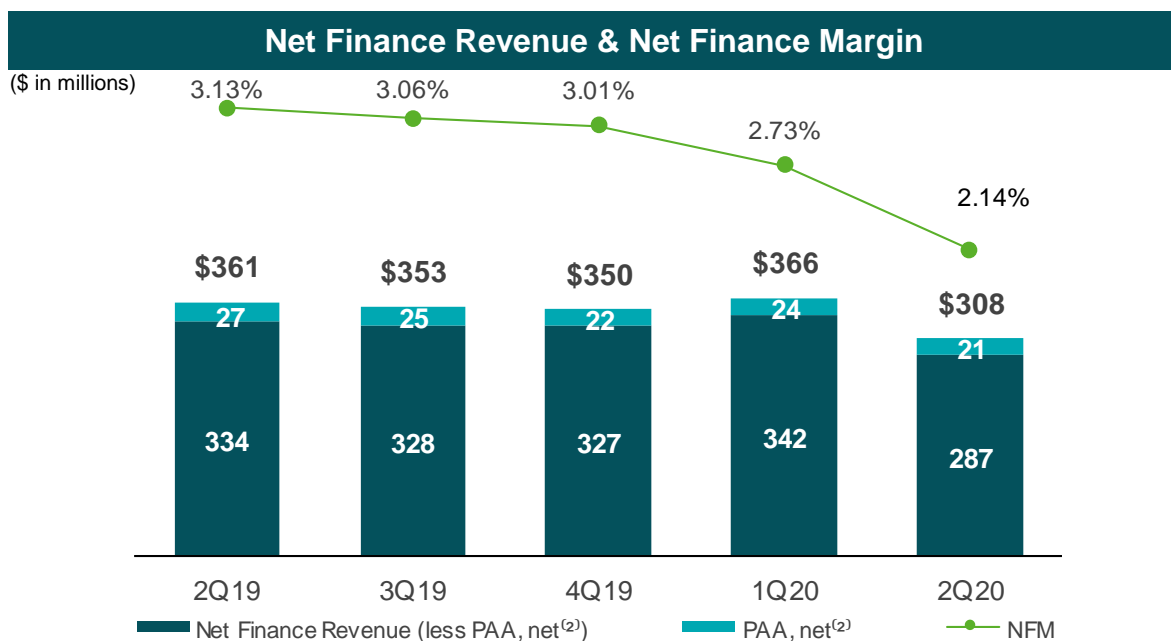
Second Quarter Impact of Noteworthy Items (Non-GAAP)⁽¹⁾

| <i>(\$ in millions, except per share data)</i> | Total Reported | Highlights |
|--|-----------------|--|
| GAAP Loss Available to Common Shareholders | (\$98) | <ul style="list-style-type: none"> ▪ Restructuring Costs: <ul style="list-style-type: none"> ▪ \$24 million (after-tax) (\$0.24 per diluted common share) restructuring charge, primarily related to compensation and benefits expenses and contract terminations ▪ MOB Merger and Integration Costs: <ul style="list-style-type: none"> ▪ \$13 million (after tax) (\$0.13 per diluted common share) in merger and integration costs related to the MOB acquisition |
| GAAP Diluted EPS | (\$0.99) | |
| Noteworthy Items (After - Tax): | | |
| Restructuring charges | (\$24) | |
| MOB merger and integration costs | (\$13) | |
| Total Noteworthy Items | \$36 | |
| Non-GAAP Net Loss Available to Common Shareholders Excluding Noteworthy Items | (\$61) | |
| Non-GAAP Diluted EPS Excluding Noteworthy Items | (\$0.62) | |

Certain balances may not sum due to rounding. EPS based on 98.4 million average diluted shares outstanding. Dollar impacts are rounded.

(1) See appendix for details on noteworthy items. See also Non-GAAP Disclosures in the appendix for a reconciliation of non-GAAP to GAAP financial information, and non-GAAP tables in the corresponding earnings release.

Net Finance Margin (NFM) – Excluding Noteworthy Items⁽¹⁾



Highlights

vs. Prior Quarter

Net Finance Revenue decreased by \$58 million driven by:

- Lower income on loans from lower interest rates on the floating rate loan portfolio and cash and investments portfolio and a mix shift into interest earning cash
 - Partially offset by asset growth
- Lower net operating lease income in Rail, primarily due to lower utilization and renewal rates and higher maintenance costs
- Lower deposit costs from lower rates in all deposit channels
 - Partially offset by deposit growth, primarily in the online channel

Net Finance Margin decreased by 59bps (See the next slide for more details)

vs. Year-ago Quarter

Net Finance Revenue decreased \$53 million, driven by:

- Lower income on loans from lower market rates
 - Partially offset by asset growth, including the MOB acquisition
- Lower income on cash and investment securities
- Lower net operating lease income in Rail
- Lower deposit costs from lower rates, especially in the online and branch channels, and from the addition of lower-cost HOA deposits

Net Finance Margin decreased by 99 bps (See the next slide for more details)

(\$ in millions, except yield data)

| | 2Q20 | | 1Q20 | | 2Q19 | | Change from | |
|--|-----------------|-------------|-----------------|-------------|-----------------|-------------|-----------------|------------------|
| | Average Balance | Yield | Average Balance | Yield | Average Balance | Yield | 1Q20 | 2Q19 |
| Interest-Bearing Cash | 7,111 | 0.1% | 1,817 | 1.2% | 1,372 | 2.4% | (113) bps | (232) bps |
| Investments and Repurchase Agreements | 5,766 | 1.9% | 7,958 | 2.0% | 8,119 | 2.5% | (9) bps | (53) bps |
| Loans ⁽³⁾⁽⁴⁾ | 37,110 | 4.5% | 36,494 | 5.1% | 29,628 | 6.2% | (63) bps | (167) bps |
| Operating Leases, Net of Depreciation ⁽⁴⁾ | 7,602 | 3.4% | 7,416 | 4.2% | 7,030 | 5.0% | (85) bps | (165) bps |
| Earning Assets | 57,589 | 3.6% | 53,685 | 4.4% | 46,148 | 5.2% | (86) bps | (168) bps |
| Deposits | 44,877 | 1.2% | 41,703 | 1.5% | 35,320 | 2.0% | (27) bps | (75) bps |
| Borrowings | 7,958 | 3.2% | 6,951 | 4.0% | 6,068 | 4.5% | (75) bps | (131) bps |
| Funding Liabilities | 52,836 | 1.5% | 48,654 | 1.9% | 41,388 | 2.3% | (32) bps | (82) bps |

Certain balances may not sum due to rounding.

(1) See appendix for details on noteworthy items. See also Non-GAAP Disclosures in the appendix for a reconciliation of non-GAAP to GAAP financial information.

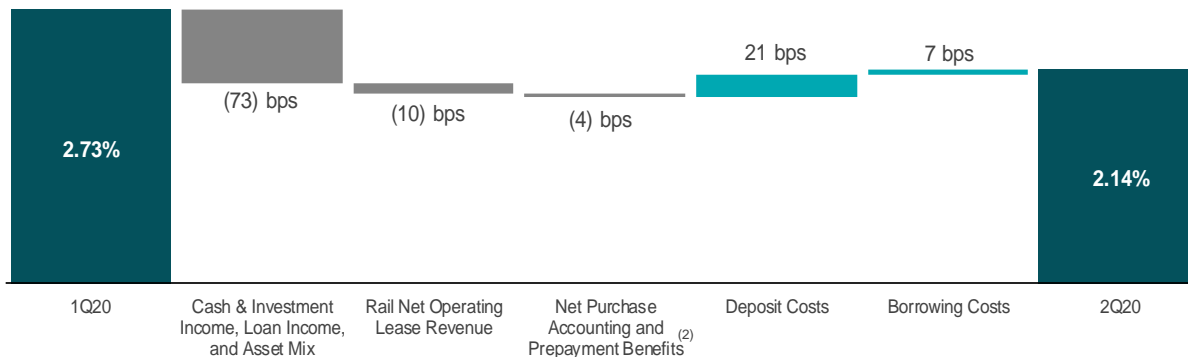
(2) Purchase accounting accretion.

(3) Net of credit balances of factoring clients.

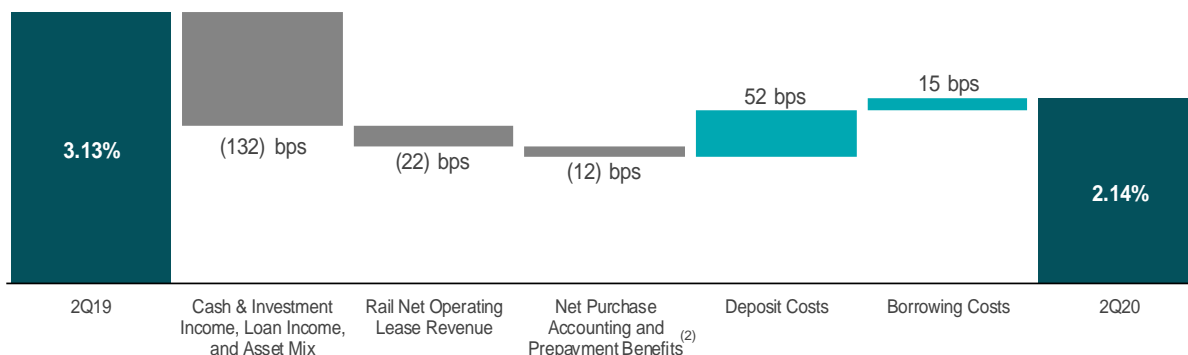
(4) Loans and leases include assets held for sale.

Net Finance Margin Trends – Excluding Noteworthy Items⁽¹⁾

Net Finance Margin Walk 1Q20 to 2Q20



Net Finance Margin Walk 2Q19 to 2Q20



Highlights

vs. Prior Quarter

- (73) bps driven by lower market rates on assets as well as a higher mix of cash
 - ~(40) bps on lower loan yield
 - ~(30) bps from higher cash levels, lower investment balances and lower market rates on the cash
- (10) bps due to lower operating lease yields in Rail
- (4) bps from lower PAA and FSA
- 21 bps due to lower deposit costs reflecting lower market rates
- 7 bps increase driven by lower borrowing rates

vs. Year-ago Quarter

- (132) bps reduction from lower markets rates on assets, higher mix of low-yielding cash and the addition of lower-yielding MOB loans
 - ~(90) bps on lower loan yields
 - ~(40) bps from high cash levels, lower investments and lower market rates
- (22) bps due to lower operating lease yields in Rail
- (12) bps from lower interest PAA, and lower interest recoveries
- Offset by an increase of 52 bps due to lower deposit costs and a 15 bps increase from lower borrowing rates

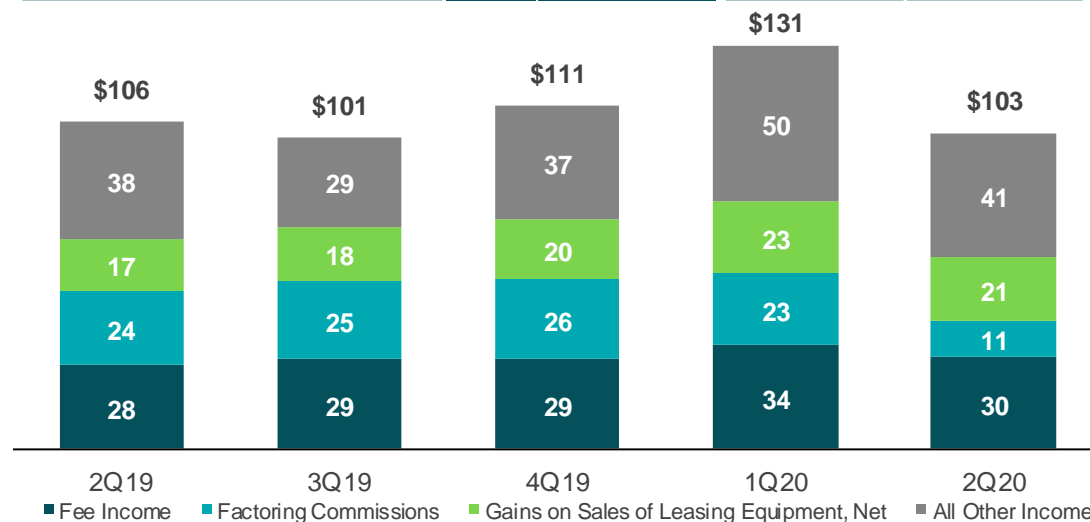
(1) See appendix for details on noteworthy items. See also Non-GAAP Disclosures for a reconciliation of non-GAAP to GAAP financial information.

(2) Purchase accounting accretion net of income associated with indemnification asset.

Other Non-Interest Income – Excluding Noteworthy Items⁽¹⁾

| (\$ in millions) | 2Q20 | 1Q20 | 2Q19 | Change from | | | |
|--|------------|------------|------------|-------------|--------------|------------|-------------|
| | | | | 1Q20 | | 2Q19 | |
| | | | | \$ | % | \$ | % |
| Fee Income | 30 | 34 | 28 | (4) | (11%) | 3 | 10% |
| Factoring Commissions | 11 | 23 | 24 | (12) | (51%) | (13) | (53%) |
| Gains on Leasing Equipment, Net of Impairments | 21 | 23 | 17 | (3) | (12%) | 4 | 21% |
| BOLI Income | 8 | 8 | 7 | 1 | 7% | 1 | 13% |
| Gains on Investment Securities, Net of Impairments | 8 | 14 | 2 | (6) | (41%) | 6 | NM |
| Property Tax Income | 5 | 5 | 6 | 0 | 2% | (1) | (19%) |
| Other Income | 20 | 25 | 23 | (5) | (20%) | (3) | (13%) |
| Total Other Non-Interest Income | 103 | 131 | 106 | (28) | (21%) | (4) | (3%) |

Other Income



Highlights

vs. Prior Quarter

- Other non-interest income decreased \$28 million from the prior quarter, primarily driven by:
 - Lower factoring commissions due to lower volumes as a result of the retail shutdown
 - Lower gains on the sale of loans, investment securities and railcars
 - Lower fee income from the slowdown in origination activity in the current quarter
 - A negative mark-to-market of \$8 million in the prior quarter on credit valuation adjustments (CVA) related to customer derivatives

vs. Year-ago Quarter

- Other non-interest income decreased \$4 million from the year-ago quarter due to:
 - Lower factoring commissions due to lower volumes as a result of the retail shutdown
 - Lower gain on the sale of loans, partially offset by higher gains on the sale of railcars
 - Partially offset by higher gains on investment securities

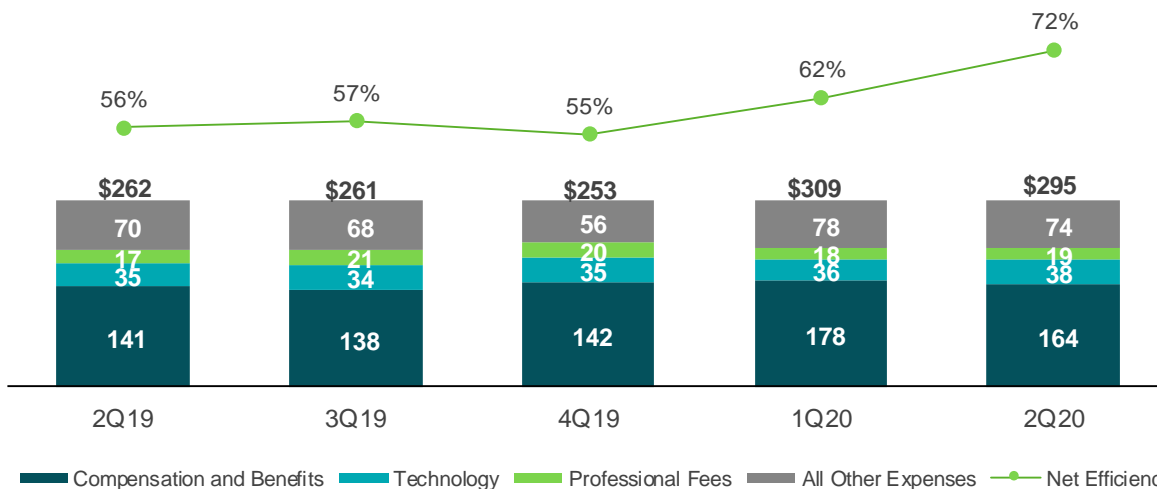
Certain balances may not sum due to rounding.

(1) See appendix for details on noteworthy items. See also Non-GAAP Disclosures in the appendix for a reconciliation of non-GAAP to GAAP financial information.

Operating Expenses⁽¹⁾ – Excluding Noteworthy Items⁽²⁾

| (\$ in millions) | 2Q20 | 1Q20 | 2Q19 | Change from | | | |
|---|--------------|--------------|--------------|-------------|-------------|------------|------------|
| | | | | 1Q20 | | 2Q19 | |
| | | | | \$ | % | \$ | % |
| Compensation and Benefits | 164 | 178 | 141 | (14) | (8%) | 23 | 16% |
| Technology | 38 | 36 | 35 | 2 | 7% | 4 | 10% |
| Professional Fees | 19 | 18 | 17 | 1 | 5% | 2 | 14% |
| Insurance | 17 | 13 | 14 | 4 | 27% | 3 | 24% |
| Net Occupancy Expense | 20 | 19 | 15 | 1 | 6% | 5 | 34% |
| Advertising and Marketing | 7 | 14 | 6 | (8) | (54%) | 1 | 14% |
| Property Tax Expense | 5 | 5 | 6 | - | 0% | (1) | (19%) |
| Other Expenses | 25 | 26 | 30 | (1) | (3%) | (4) | (14%) |
| Total Operating Expenses⁽¹⁾ | 295 | 309 | 262 | (14) | (5%) | 33 | 13% |
| Headcount | 4,325 | 4,413 | 3,596 | (88) | (2%) | 729 | 20% |

All Other Expenses



Highlights

- vs. Prior Quarter
- Operating Expenses decreased \$14 million due to:
 - Lower employee costs, as the prior quarter was elevated due to annual benefit restarts and the acceleration of expenses related to retirement-eligible employees
 - Lower advertising and market costs, primarily driven by lower costs related to deposit gathering
 - Lower travel and entertainment expenses
 - Higher insurance costs related to an increase in FDIC insurance

vs. Year-ago Quarter

- Operating Expenses increased \$33 million compared to the year-ago quarter, primarily from the addition of MOB-related expenses

Certain balances may not sum due to rounding.

(1) In addition to the exclusion of noteworthy items, operating expenses also exclude amortization of intangible assets.

(2) See appendix for details on noteworthy items. See also Non-GAAP Disclosures in the appendix for a reconciliation of non-GAAP to GAAP financial information.

(3) Total operating expenses exclusive of noteworthy items and amortization of intangible assets divided by total net revenue (net finance revenue and other non-interest income).

Consolidated Average Balance Sheet

| (\$ in millions) | 2Q20 | 1Q20 | 2Q19 | Change from | | | |
|---|---------------|---------------|---------------|--------------|--------------|---------------|-------------|
| | | | | 1Q20 | | 2Q19 | |
| | | | | \$ | % | \$ | % |
| Interest-Bearing Cash | 7,111 | 1,817 | 1,372 | 5,294 | NM | 5,739 | NM |
| Investments and Repurchase Agreements | 5,766 | 7,958 | 8,119 | (2,192) | (28%) | (2,352) | (29%) |
| Loans ⁽¹⁾⁽²⁾ | 37,110 | 36,494 | 29,628 | 616 | 2% | 7,482 | 25% |
| Operating Leases, Net ⁽²⁾ | 7,602 | 7,416 | 7,030 | 186 | 3% | 573 | 8% |
| Total Loans and Leases | 44,712 | 43,910 | 36,658 | 802 | 2% | 8,054 | 22% |
| Total Earning Assets (AEA) | 57,589 | 53,685 | 46,148 | 3,904 | 7% | 11,441 | 25% |
| Total Non-Earning Assets | 2,661 | 3,016 | 2,717 | (356) | (12%) | (56) | (2%) |
| Discontinued Assets | - | - | 182 | - | NM | (182) | NM |
| Total Assets | 60,250 | 56,701 | 49,047 | 3,549 | 6% | 11,203 | 23% |
| Total Deposits | 44,877 | 41,703 | 35,320 | 3,174 | 8% | 9,557 | 27% |
| Securities sold under agreement to repurchase | 5 | 178 | - | (173) | (97%) | 5 | NM |
| Secured Borrowings | 3,487 | 2,308 | 2,252 | 1,179 | 51% | 1,234 | 55% |
| Unsecured Borrowings | 4,466 | 4,465 | 3,816 | 1 | 0% | 651 | 17% |
| Total Borrowed Funds and Deposits | 52,836 | 48,654 | 41,388 | 4,181 | 9% | 11,448 | 28% |
| Other Liabilities | 1,598 | 1,599 | 1,481 | (2) | (0%) | 116 | 8% |
| Discontinued Liabilities | - | - | 262 | - | NM | (262) | NM |
| Total Liabilities | 54,433 | 50,254 | 43,132 | 4,180 | 8% | 11,302 | 26% |
| Total Stockholders' Equity | 5,816 | 6,447 | 5,915 | (631) | (10%) | (99) | (2%) |
| Total Liabilities and Equity | 60,250 | 56,701 | 49,047 | 3,548 | 6% | 11,203 | 23% |

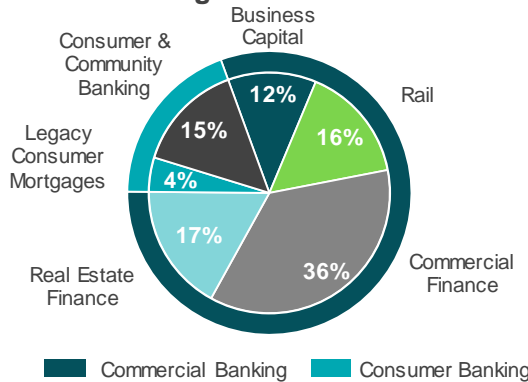
Highlights

- vs. Prior Quarter
- AEA increased 7% from the prior quarter, primarily driven by the growth in commercial loans and interest earning cash
 - Average loans and leases grew 2%
 - Total loans and leases decreased during the quarter, primarily due to a decline in customer receivables within our factoring business and the repayment of defensive revolver drawdowns.

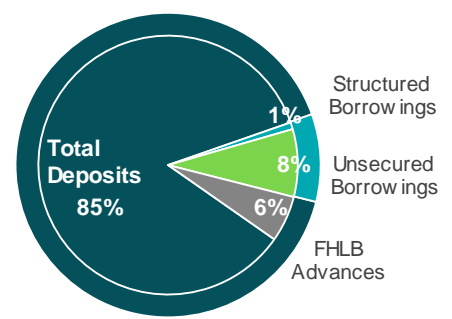
vs. Year-ago Quarter

- AEA increased 25% from the year-ago quarter, primarily from the MOB acquisition and growth in interest earning cash

Average Loans and Leases

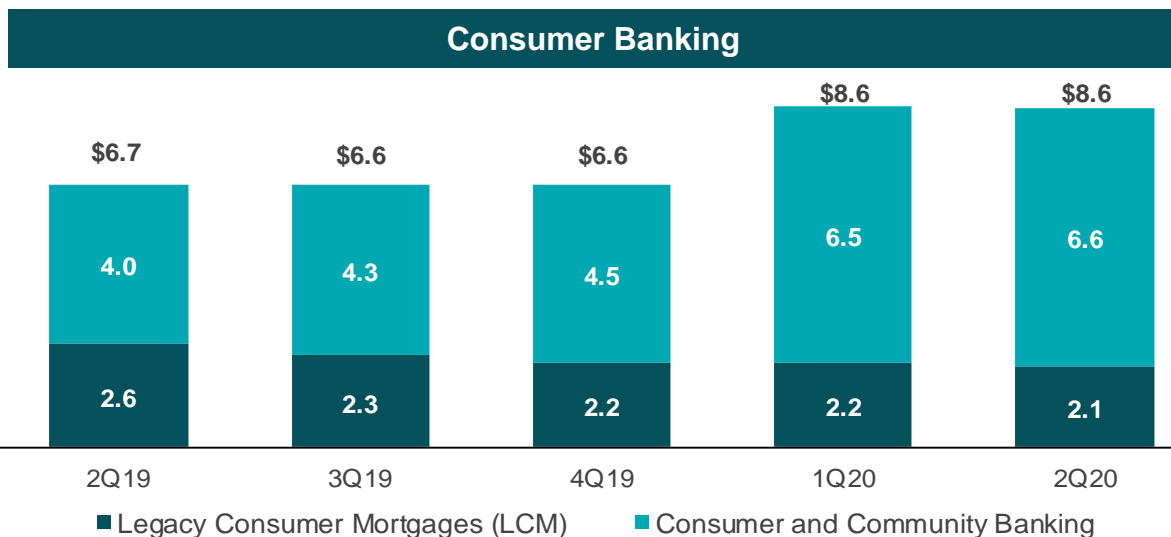
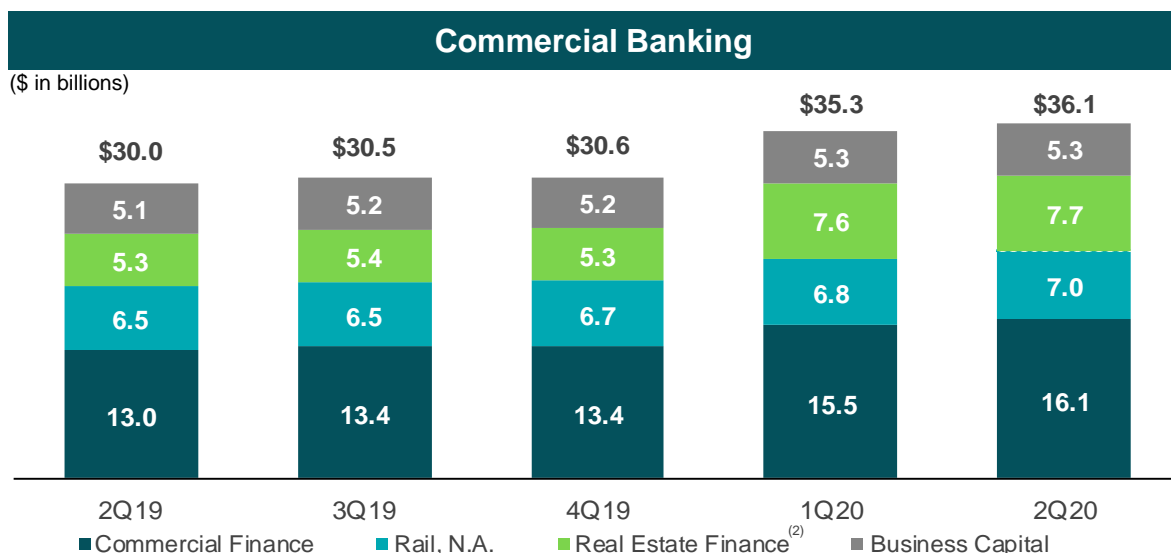


Average Funding Mix



(1) Net of credit balances of factoring clients.
 (2) Loans and leases include assets held for sale.

Commercial Banking and Consumer Banking Average Loans and Leases⁽¹⁾



Highlights

Core Average Loans and Leases⁽³⁾

- Vs. Prior Quarter: +2%
- Vs. Year-ago Quarter: +25%
- Vs. Year-ago Quarter ex MOB: +7%

Commercial Banking

- **Vs. Prior Quarter:** Average loans and leases increased primarily from growth in the Commercial Finance Division
- **Vs. Year-ago Quarter:** Average loans and leases increased 20%, primarily driven by the MOB acquisition as well as growth in legacy Commercial Finance, Rail and Business Capital

Consumer Banking

- **Vs. Prior Quarter:** Average loans were flat, reflecting an increase SBA Lending, and participation in the Paycheck Protection Program, offset by decreases in LCM and Consumer Lending
- **Vs. Year-ago Quarter:** Average loans increased 30%, driven by the MOB acquisition, partially offset by the sale and continued run-off of loans in the LCM portfolio

Certain balances may not sum due to rounding.

(1) Net of credit balances of factoring clients and including assets held for sale.

(2) Real Estate Finance includes legacy non-SFR currently in run-off in the amounts of \$392 million, \$413 million, \$449 million, \$470 million, and \$495 million for 2Q20, 1Q20, 4Q19, 3Q19, and 2Q19, respectively.

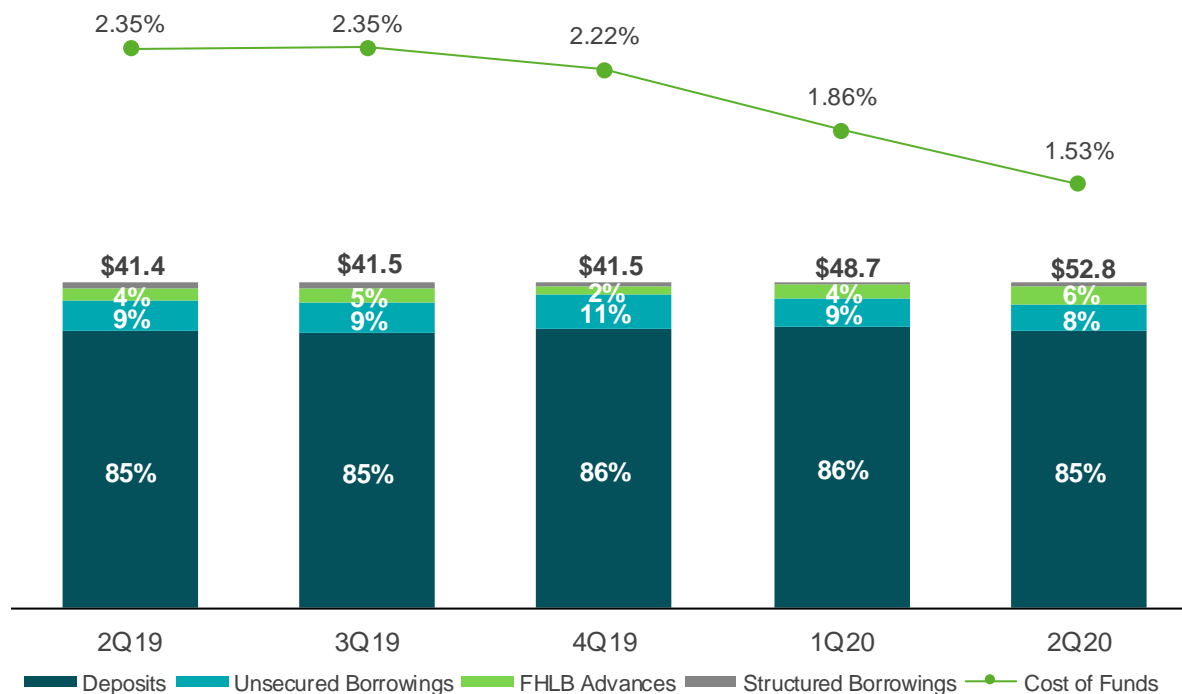
(3) Core portfolios is total loans and leases net of credit balances of factoring clients, excluding LCM and NSP, and totaled \$42,646 million, \$41,754 million, \$35,081 million, \$34,798 million, and \$34,014 million for 2Q20, 1Q20, 4Q19, 3Q19, and 2Q19, respectively.

Average Funding Mix

| (\$ in millions) | 2Q20 | | 1Q20 | | 2Q19 | | Change from | |
|---|-----------------|-------------|-----------------|-------------|-----------------|-------------|--------------|---------------|
| | Average Balance | % | Average Balance | % | Average Balance | % | 1Q20 | 2Q19 |
| Total Deposits | 44,877 | 85% | 41,703 | 86% | 35,320 | 85% | 3,174 | 9,557 |
| Unsecured Borrowings | 4,466 | 8% | 4,465 | 9% | 3,816 | 9% | 1 | 651 |
| FHLB Advances | 3,038 | 6% | 1,950 | 4% | 1,707 | 4% | 1,088 | 1,331 |
| Structured Borrowings | 449 | 1% | 358 | 1% | 545 | 2% | 91 | (96) |
| Securities sold under agreement to repurchase | 5 | 0% | 178 | 0% | 0 | 0% | (173) | 5 |
| Total Borrowed Funds and Deposits | 52,836 | 100% | 48,654 | 100% | 41,388 | 100% | 4,181 | 11,448 |

Highlights

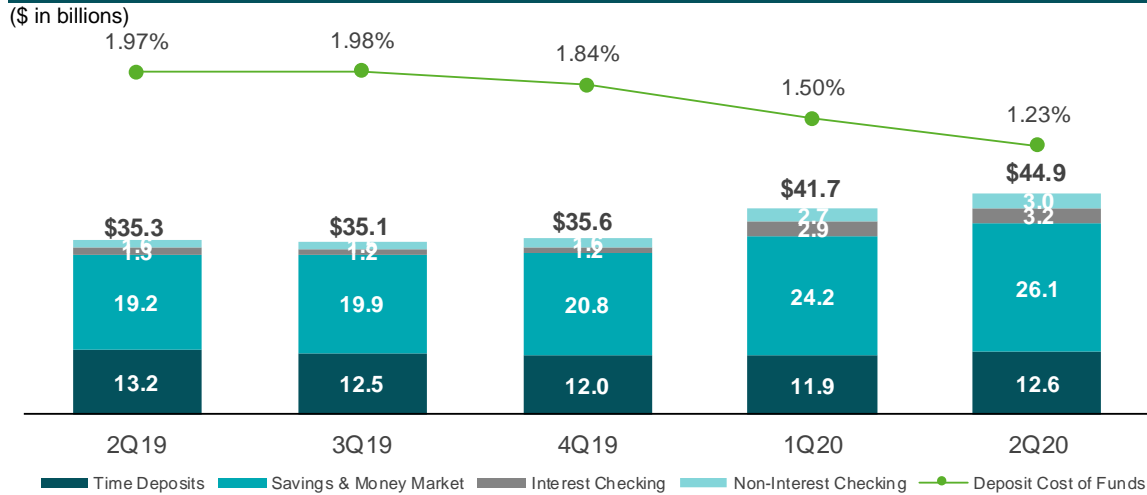
- Average deposits represented 85% of CIT's funding, down slightly from 86% last quarter and unchanged from the year-ago quarter
- Average deposits from the prior quarter increased \$3.2 billion, driven by growth in the online, commercial and HOA deposit channels
- Average unsecured borrowings comprised 8% of the funding mix
 - The weighted average coupon on our unsecured senior and subordinated debt was 4.75% with a weighted average maturity of approximately 3.8 years
- Average secured borrowings increased to 7% of the funding mix, primarily reflecting higher average balances in FHLB advances



Certain balances may not sum due to rounding.

Average Deposit Mix and Cost of Deposits

Deposits by Type

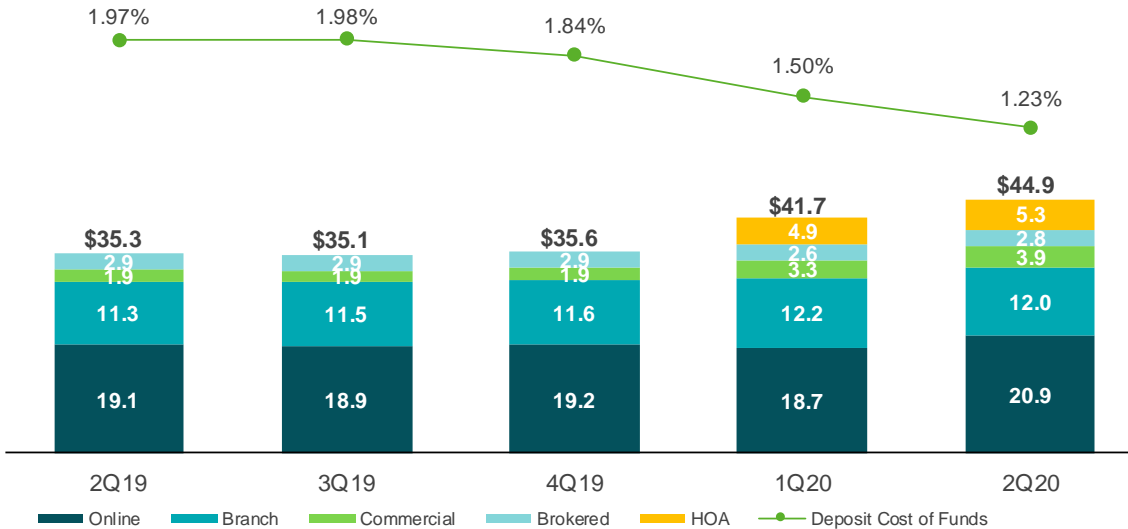


Highlights

vs. Prior Quarter

- Average deposit costs decreased 27 bps, from lower rates in all deposit channels and growth in our lower cost commercial and HOA deposit channels
- Average deposit balances increased 8% driven primarily by growth in the online, commercial and HOA deposit channels

Deposits by Channel



vs. Year-ago Quarter

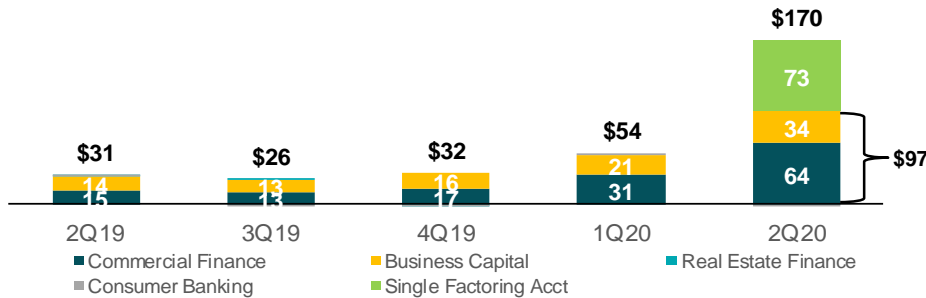
- Average deposit costs decreased 74 bps, primarily from the addition of HOA deposits acquired in the MOB transaction as well as lower rates in in all other deposit channels
- Average deposits increased 27% from the addition of the HOA deposits acquired in the MOB transaction and growth in online, branch and commercial deposits

Asset Quality Trends

(\$ in millions)

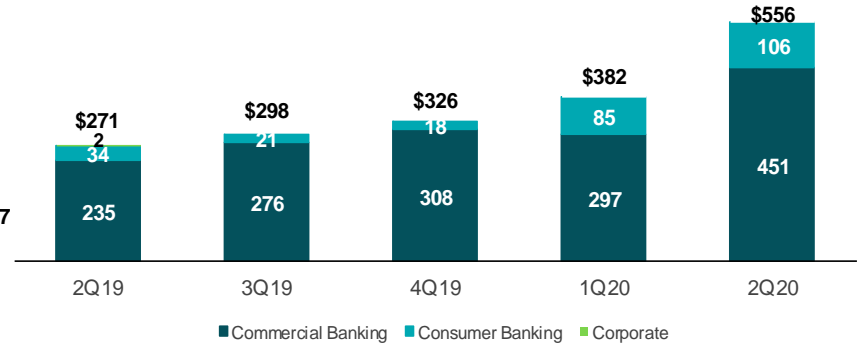
Net Charge-offs

Net Charge-offs as a % of Loans⁽¹⁾

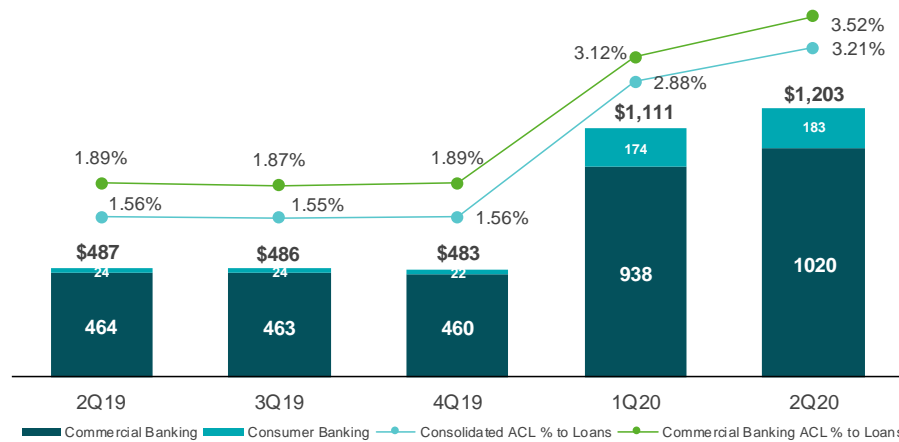


Non-accrual Loans

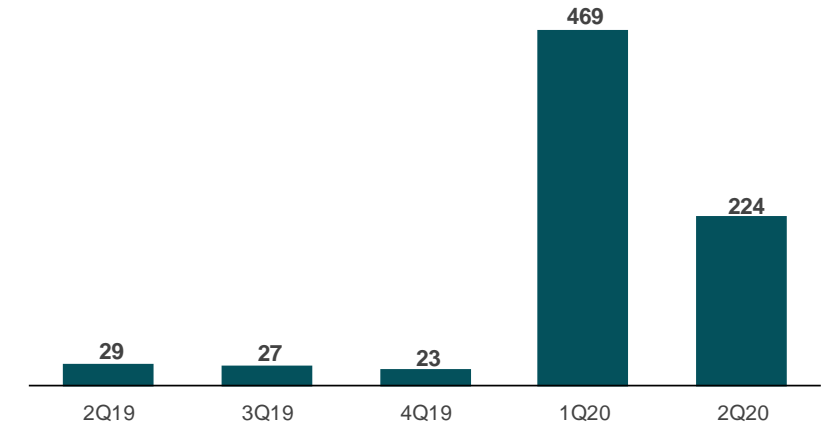
Non-accrual Loans as a % of Loans



Allowance for Credit Losses



Total Provision for Credit Losses⁽²⁾

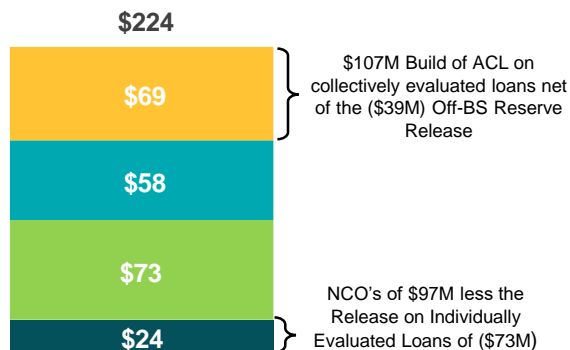


(1) As a percent of average loans, excluding loans held for sale.

(2) Excluding noteworthy items. See appendix for details on noteworthy items. See also Non-GAAP Disclosures in the appendix for a reconciliation of non-GAAP to GAAP financial information.

Provision Down Significantly from Prior Quarter while Reserve Build Reflects June Scenario and Updated Assumptions

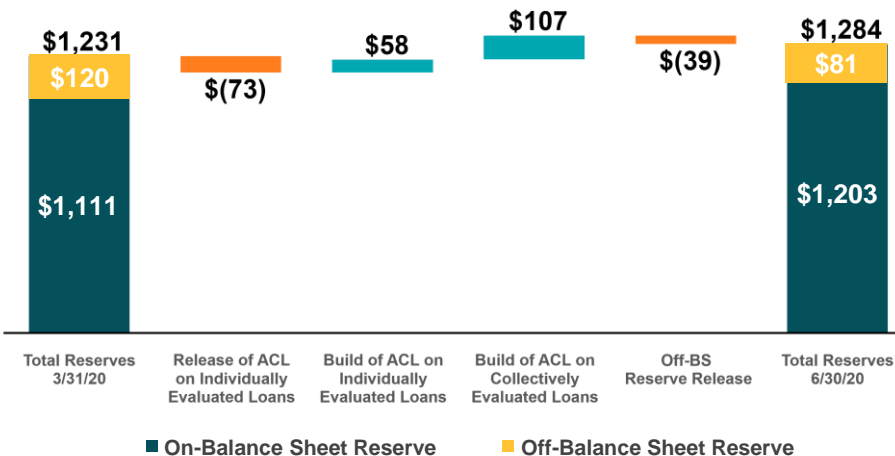
Q2 Provision for Credit Losses



2Q20

- Build of ACL on Collectively Evaluated Loans & off-BS Reserve Release
- Build of ACL on Individually Evaluated Loans
- Single Factoring Charge-Off
- NCOs net of Release on Individually Evaluated Loans

Total Allowance Walk



Key Highlights – June 30, 2020 ACL

June Baseline scenario utilized for quantitative reserve

| | 2Q20 | 3Q20 | 4Q20 | 2020-2021 |
|-----------------------------|--------|-------|------|-----------|
| GDP ⁽¹⁾ | -33.4% | 19.8% | 0.1% | -2.6% |
| Unemployment ⁽²⁾ | 14.0% | 9.1% | 9.5% | 9.7% |

Qualitative adjustments for other factors include:

- Macroeconomic uncertainty that consider alternative scenarios
- Risk to specific industries or portfolio segments
- Sensitivity of quantitative results to changes in assumptions
- Model uncertainty given unprecedented macroeconomic environment

- Reasonable and supportable period is defined as life of the loan.
 - More than $\frac{3}{4}$ of the portfolio consists of commercial loans, which have a weighted average life between 2.0 and 2.5 years
- Second quarter provision down more than 50% from the prior quarter while reflecting higher NCOs and higher coverage rate on lower loan balance
- Significant capacity in ACL and remaining capital buffer to absorb potential losses

Certain balances may not sum due to rounding.

(1) 2Q20 – 4Q20: GDP represents real GDP growth, annualized percentage change / 2020-2021: GDP represents real GDP level, Q421 – Q419 % change

(2) 2Q20 – 4Q20: Unemployment represents the unemployment rate / 2020-2021: Unemployment represents peak unemployment rate in 2021

Robust Liquidity and Informed by Stress Scenarios

Liquidity Position

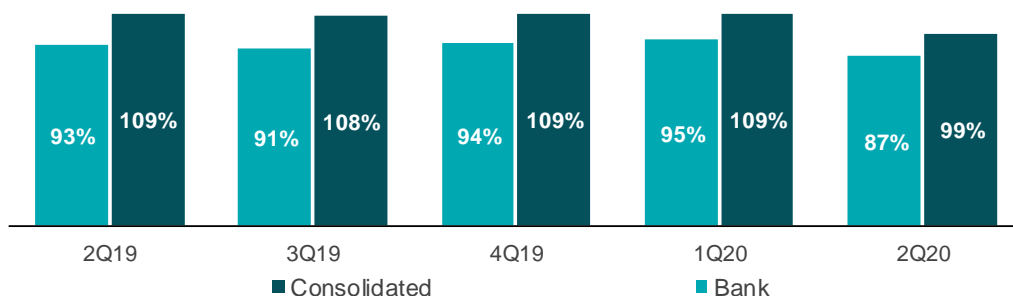
(\$ in millions)

as of June 30, 2020

| | Consolidated |
|---|---------------|
| Available Cash ¹ | 7,882 |
| HQL Securities (unencumbered) ² | 5,267 |
| Liquid Assets³ | 13,149 |
| FHLB (Available to Bank) ⁴ | 3,273 |
| ABL (Available to Parent) ⁴ | 720 |
| Revolver (Available to Parent) ⁴ | 260 |
| Total Contingent Sources | 4,253 |
| Total Liquid Assets & Contingent Sources | 17,402 |

Excludes Federal Reserve Bank Discount Window Availability

Loan and Leases-to-Deposit Ratio



Highlights

- We hold liquidity levels to meet expected needs under both normal and stressed environments
- ~\$2.5 billion of Liquid Assets and contingent liquidity availability at the Parent to support the needs of the Parent and serve as a source of additional strength for CIT Bank
- Liquid Assets comprised of available Cash and HQL securities which represents ~21% of consolidated assets at June 30, 2020
 - ~73% - Agency securities and debentures
 - ~27% - Treasury and GNMA securities
- Most of our Liquid Assets are held at the Bank, commensurate with our assets
- Loans and leases to deposit ratio was 87% at CIT Bank and 99% at consolidated CIT Group. The decrease in both ratios reflects strong deposit growth in quarter

1. Available Cash consists of the unrestricted portions of balances as Cash and due from banks and Interest-bearing cash, with additional restrictions to account for cash not accessible for liquidity, such as vault cash and deposits in transit.

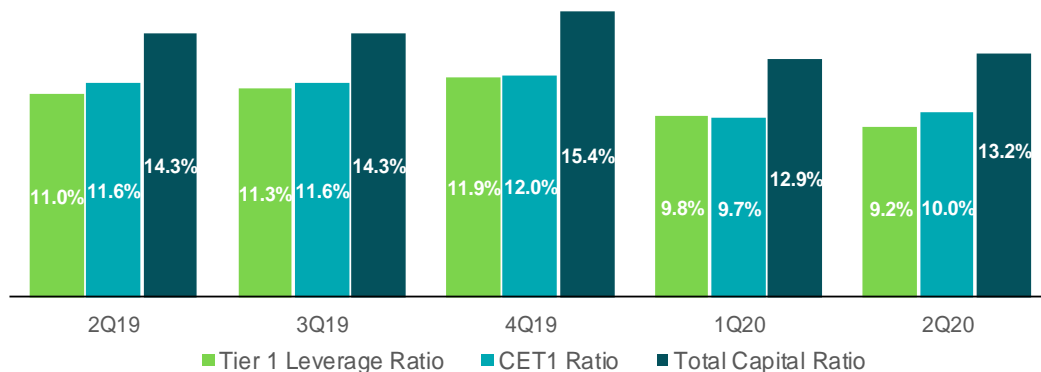
2. High Quality Liquid Securities consist of readily marketable, unpledged securities, as well as securities pledged but not drawn against at the FHLB and available for sale; generally comprises Treasury and Agency securities held outright or via reverse repurchase agreements

3. Liquid Assets includes available cash and High Quality Liquid Securities

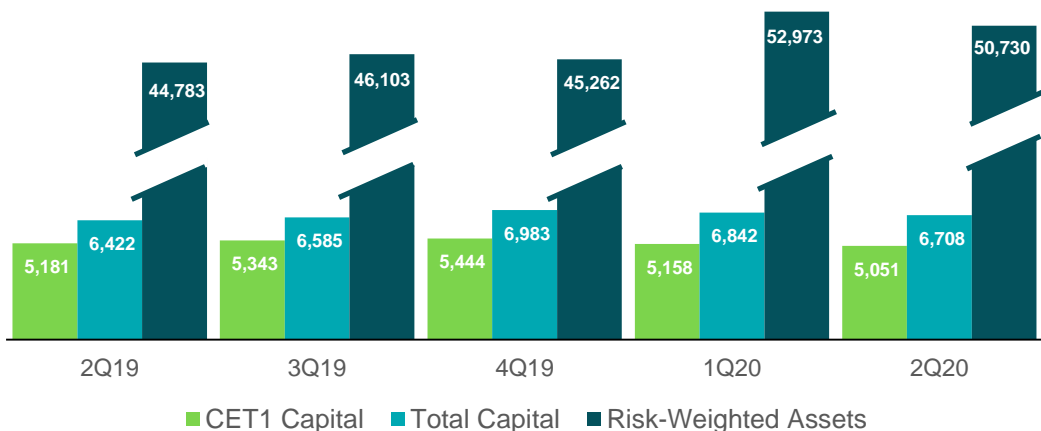
4. Shown net of borrowings, Letter of Credit utilization and high quality liquid securities pledged but included in liquid assets

Well Capitalized and Able to Withstand Severely Adverse Stress Scenario

Capital Stack



- Intend to build the CET1 ratio to 10.5%
- Timing will depend on the severity and duration of the current downturn



Highlights

Prudent Capital Management

- Capital levels well in excess of the capital conservation buffer (CCB)
- Capital actions in the quarter included a regular quarterly cash dividend of \$0.35 per common share, a regular semi-annual dividend of \$29 per series A preferred share and a regular quarterly dividend of approximately \$0.35 per Series B preferred share
- CET 1 ratio increased to 10.0% reflecting lower Risk Weighted Assets (RWAs)
- RWAs decreased by \$2.2 billion compared to the prior quarter, primarily driven by a decline in loans and a mix shift to assets with lower risk weightings, including cash and Paycheck Protection Program (PPP) loans.

2Q20 Key Performance Metrics – Continuing Operations

| (\$ in millions) | Reported | | | Excluding Noteworthy Items ⁽¹⁾ | | |
|--|----------|----------|----------|---|----------|----------|
| | 2Q20 | 1Q20 | 2Q19 | 2Q20 | 1Q20 | 2Q19 |
| AEA | \$57,589 | \$53,685 | \$46,148 | \$57,589 | \$53,685 | \$46,148 |
| Core Average Loans and Leases ⁽²⁾ | \$42,646 | \$41,754 | \$34,014 | \$42,646 | \$41,754 | \$34,014 |
| Net Finance Margin | 2.14% | 2.73% | 3.13% | 2.14% | 2.73% | 3.13% |
| Operating Expenses excluding Intangible Asset Amortization | \$352 | \$326 | \$262 | \$295 | \$309 | \$262 |
| Net Efficiency Ratio ⁽³⁾ | 76.6% | 65.6% | 56.1% | 71.8% | 62.2% | 56.1% |
| Net Charge Offs | 1.79% | 0.57% | 0.40% | 1.79% | 0.57% | 0.40% |
| Effective Tax Rate | 46.2% | 10.4% | 19.6% | 51.6% | 19.1% | 19.6% |
| CET1 Ratio | 10.0% | 9.7% | 11.6% | 10.0% | 9.7% | 11.6% |

(1) See appendix for details on noteworthy items. See also Non-GAAP Disclosures in the appendix for a reconciliation of non-GAAP to GAAP financial information, and non-GAAP tables in the corresponding earnings release.

(2) Core portfolios is total loans and leases net of credit balances of factoring clients, and excludes LCM and NSP.

(3) Total operating expenses exclusive of amortization of intangible assets divided by total revenue (net finance revenue and other non-interest income).

Select Outlook Commentary

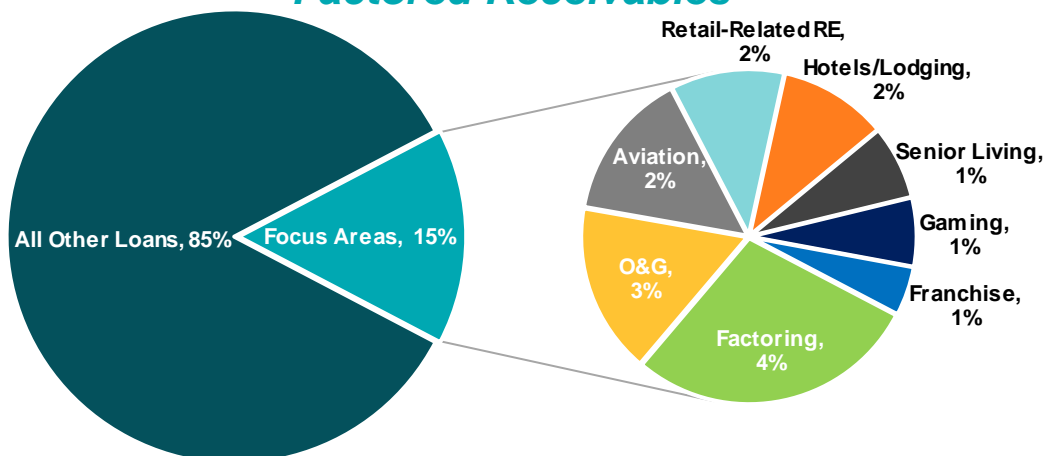
| | 3Q and 4Q Outlook (compared to 2Q20) |
|--------------------------------------|---|
| Net Revenue | <ul style="list-style-type: none"> ▪ Net Finance Margin: Improve 10-20 basis points <ul style="list-style-type: none"> ▪ Lower deposit cost ▪ Reduce excess liquidity ▪ Other Non-Interest Income: Increase 5%-10% <ul style="list-style-type: none"> ▪ Increase factoring commissions ▪ Increase portfolio management activity resulting in higher gain on sales of assets |
| Balance Sheet | <ul style="list-style-type: none"> ▪ Average Loans and Leases: Flat <ul style="list-style-type: none"> ▪ Reflecting lower 2Q end of period balances |
| Expense Management | <ul style="list-style-type: none"> ▪ Operating Expenses⁽¹⁾: Down from current levels; new annual 2020 target of \$1.185 billion ▪ Effective Tax Rate: Normalized to 27%-28% (excluding discrete items) |
| Capital and Credit Management | <ul style="list-style-type: none"> ▪ Provision: Continue to decline in 3Q and further in 4Q, assuming no significant change in the current or macro economic forecast ▪ Capital Levels (CET1): Remain in 9.8% -10% area depending on asset growth and the mix of lower risk-weighted assets |

(1) Excluding noteworthy items and intangible asset amortization

Appendix

Areas of Focus in the Current Macro Environment

The CIT Portfolio includes \$37.5 billion of Total Loans and ~\$0.95 billion of Off-BS Factored Receivables



| Higher-Risk Industries | O/S Loans & Off BS Factoring Receivables | Further Discussion |
|--------------------------------|--|--------------------|
| Retail Receivables (Factoring) | ~\$1.7 billion | Page 23 |
| Oil & Gas | ~\$990 million | Page 24 |
| Commercial Air | ~\$870 million | Page 25 |
| Retail Related Real Estate | ~\$660 million | Page 26 |
| Hotels/Lodging | ~\$630 million | Page 27 |
| Senior Living | ~\$430 million | Page 28 |
| Gaming | ~\$400 million | Page 27 |
| Franchise | ~\$285 million | Page 28 |
| Total | ~\$6.0 billion | |

Certain balances may not sum due to rounding.

Note: Percentages are using total Loans of \$37.5 billion and Off-BS factoring receivables of ~\$0.95 billion for a total of ~\$38.5 Billion to calculate % of portfolio

Factoring Business Exposure is Primarily to the Retail Sector

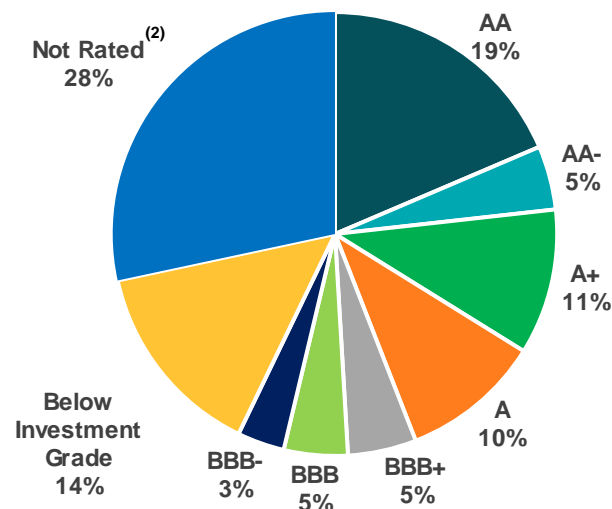
Over 90 Year Track Record Building Deep Industry Expertise and Relationships

Portfolio View

- Retail exposure of ~\$1.7 billion of total on and off balance sheet exposure⁽¹⁾.
 - Down from \$2.9 billion at 1Q20 as collections outpaced factoring volume due to COVID-19 impact
 - Consists principally of unsecured, short term (30-90 day) discretionary lines
- At 2Q20, ~\$250 million of factored invoices with extended terms by 30 to 90 days.
 - Down from ~\$900 million at April
- Top 5 customers all highly rated (A to AA) and comprise ~42% of total exposure
- Next 10 exposures of \$25 - \$48 million comprising ~23%
 - 50% are investment grade
 - Largest non-investment grade exposure is ~\$48M
 - Most have significant online presence
- Remaining ~\$600 million of customer exposures diversified over 28,000 accounts
- To mitigate risks, where appropriate and available, we have increased letters of credit, cash collateral and/or wound down our exposures

Portfolio Characteristics

Retail Customer Ratings



Credit Metrics⁽³⁾

| Retail Exposure | % Non-Accrual | COVID Mods |
|-----------------|---------------|------------|
| ~\$1.7B | N/A | N/A |

Certain balances may not sum due to rounding.

(1) Total Factoring exposure of ~\$2.3 billion of which ~\$1.4 billion is on balance sheet and ~\$0.95 billion is off balance sheet. Remaining exposure is to manufacturers and wholesale trade.

(2) Includes customers who are not rated or where ratings not available

(3) % Non-Accrual is calculated as a % of the industry's exposure

Oil & Gas Lending

~53% of Oil & Gas Loans in Midstream and Energy Services

| | Category | Funded Exposure (\$ M) | Line Utilization | Credit Metrics ⁽³⁾ | Commentary | Portfolio Overview |
|--------------------------------|---------------------------------|------------------------|------------------|--|--|---|
| Oil & Gas Loans ⁽¹⁾ | Exploration & Production (~48%) | ~\$475 ⁽¹⁾ | 72% | Non-Accrual (%):~7% COVID Mods: ~\$15M | Geographically diversified across the major producing basins Oil ~55%/Gas~45% | <ul style="list-style-type: none"> ▪ \$0.5 billion of reserve based lending to E&P companies, with a carrying value of 88%⁽²⁾ <ul style="list-style-type: none"> ▪ More than 70% of the book is hedged over \$55/bbl in 2020 ▪ More than 65% of the book is hedged over \$50/bbl in 2021 ▪ Majority of portfolio secured by: <ul style="list-style-type: none"> ▪ Traditional reserve-based lending assets ▪ Working Capital assets ▪ Long-lived fixed assets |
| | Midstream (~44%) | ~\$430 | 68% | Non-Accrual (%):~4% COVID Mods: N/A | Long lived infrastructure that store and transport essential commodity products | |
| | Energy Services (~9%) | ~\$85 | 53% | Non-Accrual (%):~17% COVID Mods: ~\$15M | 95% of loans are asset backed Collateral is not sector specific | |

(1) Includes ~\$28 million in reserve based loans that were acquired in the MOB transaction.

(2) 88% includes loan discount and reserves to E&P

(3) % Non-Accrual is calculated as a % of the industry's exposure

Commercial Airlines Funded Exposure Primarily to Financial Sponsors

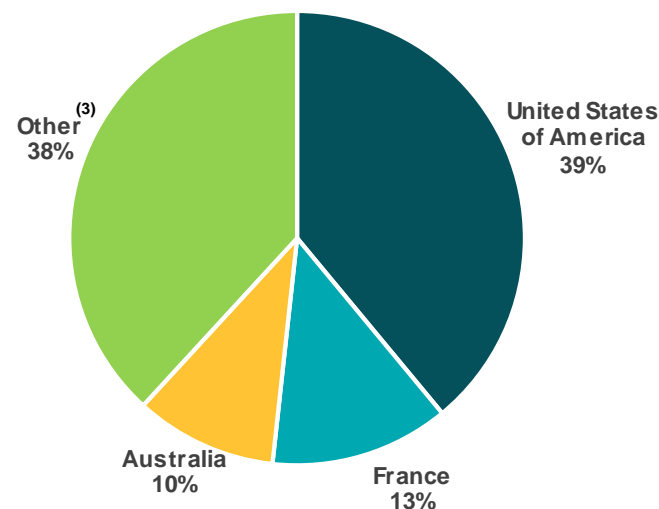
Total Commercial Airline Funded Exposure of ~\$870 million⁽¹⁾

Portfolio View

- Commercial Air funded exposure comprised of senior secured loans collateralized by aircraft, which are primarily widebody and narrowbody
- 83% of portfolio is backed by sponsors with significant equity positions in underlying collateral. The other 17% is direct to airlines secured by specific aircraft
- Pre-COVID average LTV ~58%
- Loans typically feature protective elements such as LTV covenants, cross-collateralizations and cross-default provisions
- Aircrafts have demonstrated very low asset value volatility through prior exogenous crises, though value declines from COVID-19 are expected to exceed prior dislocations
- Varying levels of government support across US, Western Europe and parts of Asia

Portfolio Characteristics

Carrier Principal Location



Credit Metrics⁽²⁾

| Funded Exposure | % Non-Accrual | COVID Mods |
|-----------------|---------------|------------|
| ~\$870M | ~10% | ~\$145M |

Certain balances may not sum due to rounding.

(1) Includes exposure only to passenger aircrafts, excludes freighter exposure

(2) % Non-Accrual is calculated as a % of the industry's exposure

(3) Other includes 10 locations with no exposure greater than 8%

Retail-Related Real Estate

Total Retail-Related Real Estate Funded Exposure of ~\$660 million

Portfolio View

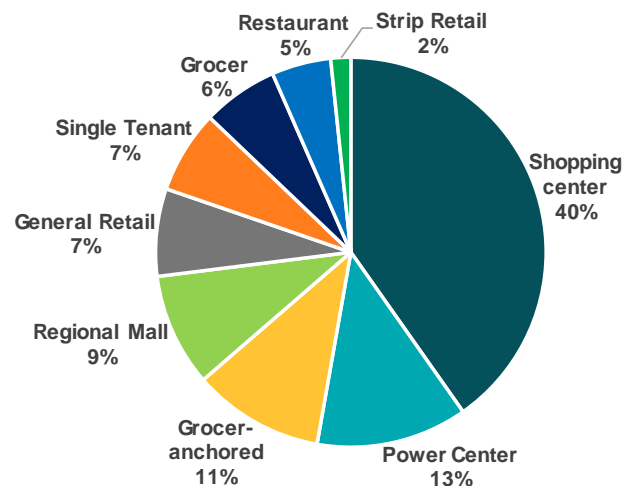
- Mall exposure is less than \$70 million
- Most of remaining retail exposure is in shopping centers anchored by grocers, or life-style centers
- State concentration:
 - California – 32%
 - New York – 21%
 - Florida – 15%
 - No other state is greater than 5%

Credit Metrics⁽¹⁾

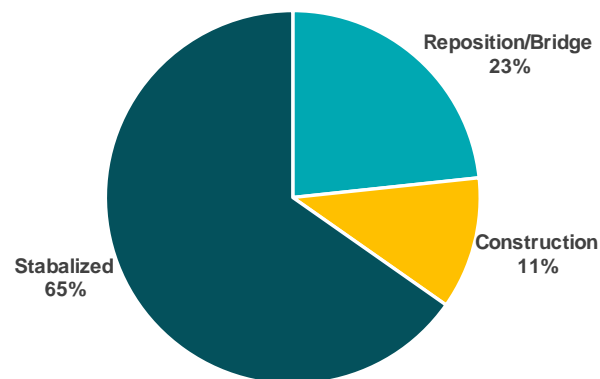
| | |
|-----------------|---------|
| Funded Exposure | ~\$660M |
| % Non-Accrual | ~1% |
| COVID Mods | ~\$75M |

Portfolio Characteristics

Retail Type (Net Investment)



Product Profile



Certain balances may not sum due to rounding.

(1) % Non-Accrual is calculated as a % of the industry's exposure

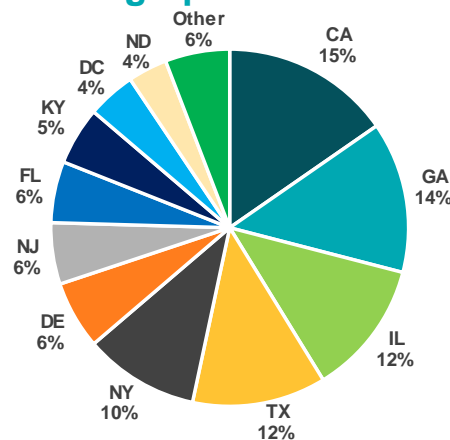
Hotels/Lodging & Gaming

Hotels/ Lodging - Portfolio View

- Total funded exposure: ~\$630 million
- Supported by strong, well-known sponsors
- 76% full service, 15% luxury and 9% economy
- The majority of our loans were originated at 55%-65% loan to cost, and borrowers/sponsors have sizeable cash investments
- Only 5 (~\$200M) of our 28 hotel loans are operating under payment deferral

Hotels/ Lodging - Portfolio Characteristics

Geographic Location



Credit Metrics⁽¹⁾

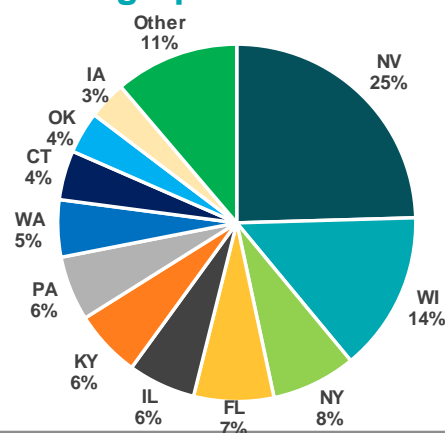
| | |
|-----------------|---------|
| Funded Exposure | ~\$630M |
| % Non-Accrual | ~5% |
| COVID Mods | ~\$300M |

Gaming - Portfolio View

- Total funded exposure: ~\$400 million
- Majority of exposure is regional versus the destination gaming and tourist markets
 - Nevada exposure is not located on the main “strip”
- No delinquencies in the portfolio

Gaming - Portfolio Characteristics

Geographic Location



Credit Metrics⁽¹⁾

| | |
|-----------------|---------|
| Funded Exposure | ~\$400M |
| % Non-Accrual | 0% |
| COVID Mods | ~\$215M |

Certain balances may not sum due to rounding.

(1) % Non-Accrual is calculated as a % of the industry's exposure

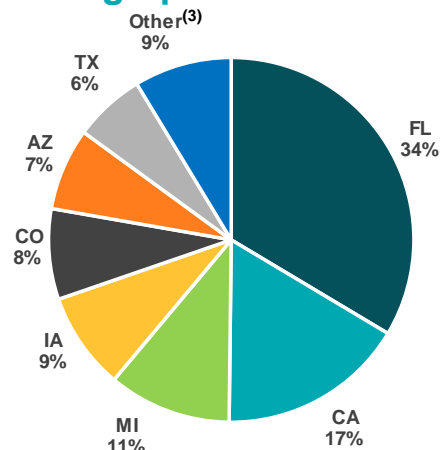
Senior Living & Franchise Finance

Senior Living - Portfolio View

- Total funded exposure: ~\$430 million
- Geographically diverse
- Supported by strong, sophisticated Real Estate Equity investors and multi-site operators
- ~\$125 million is stabilized; Remaining facilities constructed and opened in past few years and in various stages of lease up (average occupancy of ~75%⁽²⁾)
- Average originated LTV ~60%

Senior Living - Portfolio Characteristics

Geographic Location



Credit Metrics⁽¹⁾

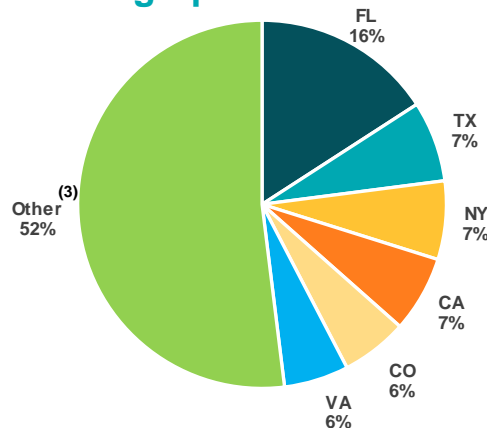
| | |
|-----------------|---------|
| Funded Exposure | ~\$430M |
| % Non-Accrual | 0% |
| COVID Mods | ~\$35M |

Franchise - Portfolio View

- Total funded exposure: ~\$285 million
- Majority to strong national brands principally in the quick-serve industry, as opposed to casual dining
- Geographically diverse as the 26% of “Other” exposure is spread out across the remaining 44 states not shown on the chart

Franchise - Portfolio Characteristics

Geographic Location



Credit Metrics⁽¹⁾

| | |
|-----------------|---------|
| Funded Exposure | ~\$285M |
| % Non-Accrual | ~1% |
| COVID Mods | ~\$110M |

Certain balances may not sum due to rounding.

(1) % Non-Accrual is calculated as a % of the industry's exposure

(2) As of the end of April 2020

(3) Other includes no state exposure greater than 5%

Quarterly Noteworthy Items

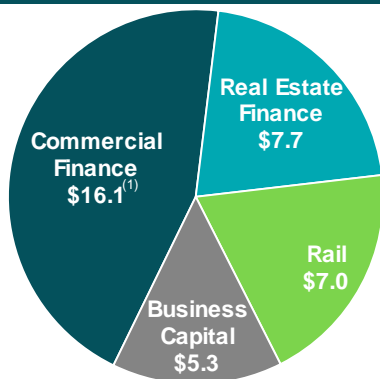
| (\$ in millions, except for per share data) | | Segment | Item | Line Item | Pre-Tax | After-Tax | Per Share ⁽¹⁾ |
|---|---|---------------------------------------|--|---|---------|-----------|--------------------------|
| 2Q18 | Continuing Operations | Consumer Banking | Financial Freedom Transaction – Primarily Gain on Sale of Reverse Mortgage Portfolio | Other Non-Interest Income – Other Revenue | \$29 | \$22 | \$0.17 |
| | | Commercial Banking | NACCO Suspended Depreciation | Depreciation on Operating Lease Equipment | \$9 | \$6 | \$0.05 |
| | | Corporate | Loss on Debt Redemption | Debt Extinguishment Costs | (\$19) | (\$14) | (\$0.11) |
| | Discontinued Operations | | Net Loss on Financial Freedom Servicing Ops. – Primarily Reserve & Transaction Costs | | (\$19) | (\$14) | (\$0.11) |
| 3Q18 | Continuing Operations | Consumer Banking | Impairment of LCM Indemnification Asset | Other Non-Interest Income – Other Revenue | (\$21) | (\$16) | (\$0.14) |
| | | Non-Strategic Portfolios | Release of Valuation Reserve on AHFS | Other Non-Interest Income – Other Revenue | \$11 | \$11 | \$0.09 |
| | | Commercial Banking | NACCO Suspended Depreciation | Depreciation on Operating Lease Equipment | \$9 | \$6 | \$0.05 |
| | | Corporate | Loss on Debt Redemption | Debt Extinguishment Costs | (\$3) | (\$3) | (\$0.02) |
| 4Q18 | Continuing Operations | Commercial Banking | Gain on Sale of NACCO | Other Non-Interest Income – Other Revenue | \$25 | \$19 | \$0.18 |
| | | Corporate | Loss on Debt Redemption | Debt Extinguishment Costs | (\$16) | (\$12) | (\$0.11) |
| | | Corporate | Net TRS Termination Charge | Other Non-Interest Income – Other Revenue | (\$69) | (\$52) | (\$0.50) |
| 1Q19 | There were no noteworthy items during the quarter | | | | | | |
| 2Q19 | There were no noteworthy items during the quarter | | | | | | |
| 3Q19 | Continuing Operations | Corporate | Change in indefinite reinvestment tax assertion | (Benefit) provision for income taxes | - | \$53 | \$0.56 |
| | | Corporate | Restructuring charge | Operating expenses | (\$15) | (\$11) | (\$0.12) |
| | | Corporate | Building impairment charge | Operating expenses | (\$29) | (\$22) | (\$0.23) |
| 4Q19 | There were no noteworthy items during the quarter | | | | | | |
| 1Q20 | Continuing Operations | Commercial Banking & Consumer Banking | Goodwill impairment | Goodwill impairment | (\$345) | (\$339) | (\$3.46) |
| | | Commercial Banking & Consumer Banking | MOB Day 1 provision for credit losses | Provision for credit losses | (\$45) | (\$37) | (\$0.37) |
| | | Corporate | MOB merger and integration costs | Operating expenses | (\$17) | (\$14) | (\$0.14) |
| 2Q20 | Continuing Operations | Corporate | Restructuring charges | Operating expenses | (\$37) | (\$24) | (\$0.24) |
| | | Corporate | MOB merger and integration costs | Operating expenses | (\$20) | (\$13) | (\$0.13) |

(1) Per share impact based on 98 million, 98 million, 95 million, 105 million, 114 million, and 125 million average diluted shares outstanding for 2Q20, 1Q20, 3Q19, 4Q18, 3Q18, and 2Q18 respectively.

Leading Positions and Strong Franchises in our Core Businesses

Commercial Banking

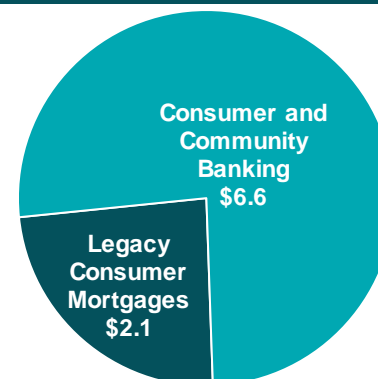
(2Q20; \$ in billions)



Average Loans and Leases: \$36.1

- **Commercial Finance:** Middle-market lender with deep specialized industry knowledge and collateral expertise in providing differentiated lending and leasing solutions; among the nation's largest providers of factoring services
 - Includes Middle-market Relationship Banking
- **Business Capital:** Leading equipment lessor and lender to small and mid-size enterprises through innovative technology
- **Rail:** Leading railcar lessor with young, diverse fleet providing logistic and management support for railroads and bulk shippers across North America
- **Real Estate Finance:** Leading lender to commercial real estate investors and developers. Deep expertise in construction and reposition/bridge lending

Consumer Banking



Average Loans: \$8.6

- **Consumer and Community Banking:**
 - Top 10 National Direct Banking channel offers online savings accounts and CDs with ease of a digital platform
 - Consumer deposit products, residential mortgage and SBA products offered through retail branches
- **Legacy Consumer Mortgages (non-core):** Run-off LCM portfolio

Certain balances may not sum due to rounding.

(1) Net of credit balances of factoring clients.

Commercial Banking

| (\$ in millions) | 2Q20 | 1Q20 | 2Q19 | Change from | | | |
|---|-------------|--------------|------------|-------------|--------------|--------------|-------------|
| | | | | 1Q20 | | 2Q19 | |
| | | | | \$ | % | \$ | % |
| Interest Income | 325 | 368 | 365 | (43) | (12%) | (41) | (11%) |
| Net Operating Lease Revenues ⁽¹⁾ | 64 | 78 | 88 | (14) | (18%) | (24) | (28%) |
| Interest Expense | 136 | 164 | 194 | (28) | (17%) | (58) | (30%) |
| Net Finance Revenue | 253 | 282 | 259 | (30) | (10%) | (7) | (3%) |
| Other Non-Interest Income | 77 | 87 | 85 | (10) | (12%) | (8) | (9%) |
| Provision for Credit Losses | 215 | 509 | 31 | (294) | (58%) | 184 | NM |
| Goodwill Impairment | - | 302 | - | (302) | NM | - | NM |
| Operating Expenses | 201 | 213 | 179 | (12) | (6%) | 23 | 13% |
| Pre-Tax (Loss) Income from Continuing Operations | (86) | (654) | 135 | 568 | (87%) | (221) | NM |

Key Metrics

| | | | | | | | |
|------------------------|--------|--------|--------|----------|----|----------|-----|
| Average Earning Assets | 36,252 | 35,407 | 30,116 | 845 | 2% | 6,136 | 20% |
| Net Finance Margin | 2.79% | 3.19% | 3.44% | (40) bps | | (65) bps | |
| Net Efficiency Ratio | 59.9% | 56.7% | 51.5% | 3.2% | | 8.4% | |
| PTI-ROAEA | NM | NM | 1.80% | NM | | NM | |

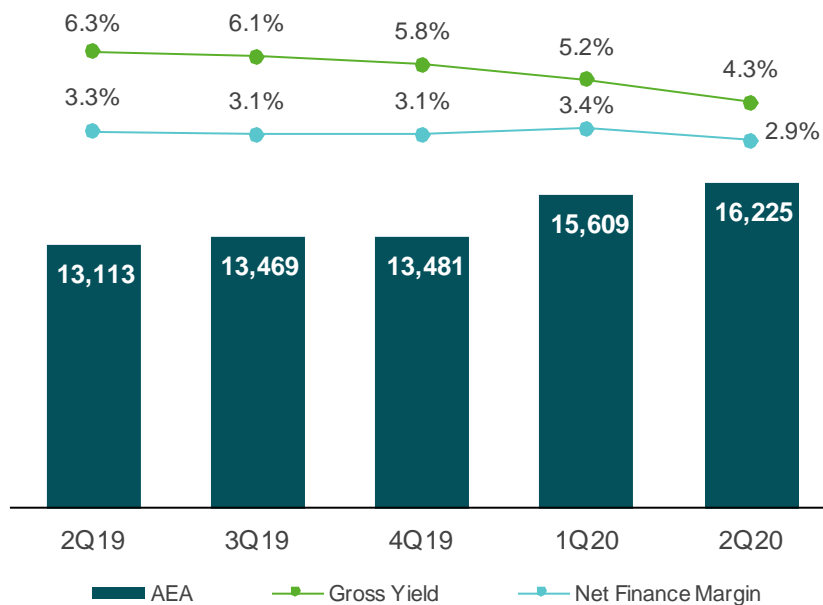
Certain balances may not sum due to rounding.

(1) Net of depreciation and maintenance and other operating lease expenses.

Commercial Banking Divisional Performance

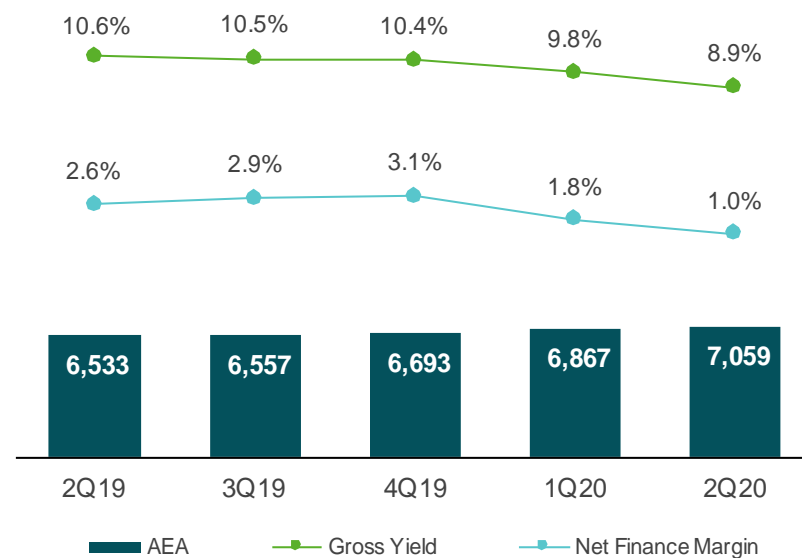
Commercial Finance

| (\$ in millions) | 2Q20 | 1Q20 | 2Q19 | Change from | | | |
|--------------------------|--------|--------|--------|-------------|-------|-----------|-----|
| | | | | 1Q20 | | 2Q19 | |
| | | | | \$ | % | \$ | % |
| Average Loans and Leases | 16,133 | 15,516 | 13,020 | 617 | 4% | 3,113 | 24% |
| AEA | 16,225 | 15,609 | 13,113 | 615 | 4% | 3,112 | 24% |
| Net Finance Revenue | 118 | 131 | 107 | (13) | (10%) | 11 | 10% |
| Gross Yield | 4.33% | 5.20% | 6.28% | (87) bps | | (195) bps | |
| Net Finance Margin | 2.90% | 3.35% | 3.25% | (45) bps | | (35) bps | |



Rail

| (\$ in millions) | 2Q20 | 1Q20 | 2Q19 | Change from | | | |
|--------------------------|-------|-------|--------|-------------|-------|-----------|-------|
| | | | | 1Q20 | | 2Q19 | |
| | | | | \$ | % | \$ | % |
| Average Loans and Leases | 7,000 | 6,844 | 6,515 | 157 | 2% | 485 | 7% |
| AEA | 7,059 | 6,867 | 6,533 | 192 | 3% | 526 | 8% |
| Net Finance Revenue | 18 | 31 | 43 | (13) | (42%) | (25) | (59%) |
| Gross Yield | 8.92% | 9.76% | 10.62% | (84) bps | | (170) bps | |
| Net Finance Margin | 1.01% | 1.78% | 2.62% | (77) bps | | (161) bps | |



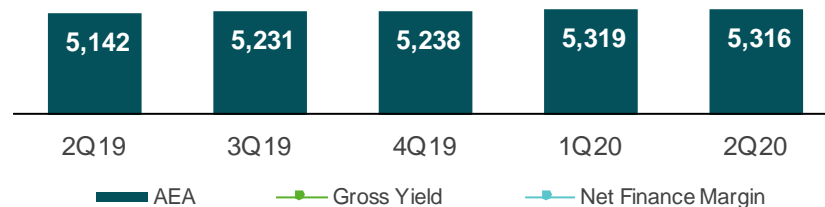
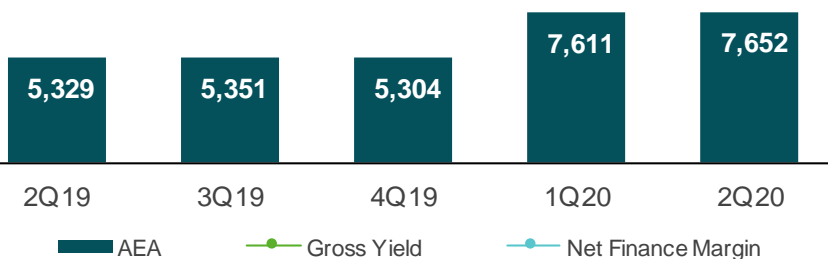
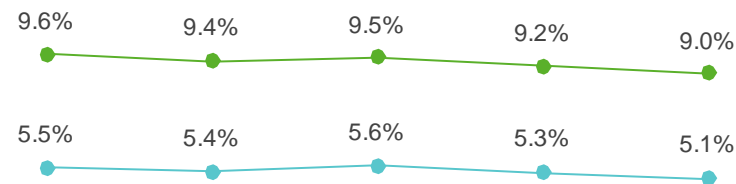
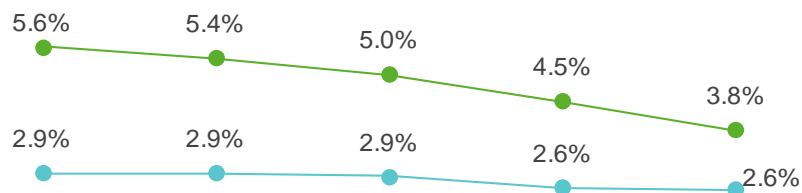
Commercial Banking Divisional Performance

Real Estate Finance

| (\$ in millions) | 2Q20 | 1Q20 | 2Q19 | Change from | | | |
|--------------------------|-------|-------|-------|-------------|------|-----------|-----|
| | | | | 1Q20 | | 2Q19 | |
| | | | | \$ | % | \$ | % |
| Average Loans and Leases | 7,652 | 7,611 | 5,329 | 41 | 1% | 2,323 | 44% |
| AEA | 7,652 | 7,611 | 5,329 | 41 | 1% | 2,323 | 44% |
| Net Finance Revenue | 49 | 50 | 39 | (1) | (1%) | 10 | 26% |
| Gross Yield | 3.84% | 4.45% | 5.60% | (61) bps | | (176) bps | |
| Net Finance Margin | 2.58% | 2.62% | 2.93% | (4) bps | | (35) bps | |

Business Capital

| (\$ in millions) | 2Q20 | 1Q20 | 2Q19 | Change from | | | |
|--------------------------|-------|-------|-------|-------------|------|----------|------|
| | | | | 1Q20 | | 2Q19 | |
| | | | | \$ | % | \$ | % |
| Average Loans and Leases | 5,297 | 5,301 | 5,123 | (5) | (0%) | 173 | 3% |
| AEA | 5,316 | 5,319 | 5,142 | (2) | (0%) | 175 | 3% |
| Net Finance Revenue | 68 | 71 | 71 | (3) | (4%) | (3) | (4%) |
| Gross Yield | 8.95% | 9.21% | 9.63% | (26) bps | | (68) bps | |
| Net Finance Margin | 5.12% | 5.33% | 5.50% | (21) bps | | (38) bps | |



Consumer Banking

| (\$ in millions) | 2Q20 | 1Q20 | 2Q19 | Change from | | | |
|---|-------------|-------------|------------|-------------|--------------|-------------|--------------|
| | | | | 1Q20 | | 2Q19 | |
| | | | | \$ | % | \$ | % |
| Interest Income | 94 | 102 | 94 | (8) | (8%) | 0 | 0% |
| Interest Expense (Benefit) | 6 | (10) | (35) | 16 | NM | 40 | NM |
| Net Finance Revenue | 88 | 112 | 129 | (23) | (21%) | (40) | (31%) |
| Other Non-Interest Income | 3 | 14 | 7 | (11) | (81%) | (4) | (61%) |
| Provision (Benefit) for Credit Losses | 9 | 5 | (2) | 4 | 78% | 11 | NM |
| Goodwill Impairment | - | 43 | - | (43) | NM | - | NM |
| Operating Expenses | 101 | 102 | 88 | (1) | (1%) | 13 | 15% |
| Pre-Tax (Loss) Income from Continuing Operations | (19) | (25) | 49 | 5 | (22%) | (69) | NM |

Key Metrics

| | | | | | | | |
|------------------------|--------|-------|-------|-----------|------|-----------|-----|
| Average Earning Assets | 8,658 | 8,666 | 6,671 | (7) | (0%) | 1,987 | 30% |
| Net Finance Margin | 4.09% | 5.15% | 7.72% | (106) bps | | (363) bps | |
| Net Efficiency Ratio | 106.1% | 77.4% | 61.6% | 28.7% | | 44.5% | |
| PTI-ROAEA | NM | NM | 2.96% | NM | | NM | |

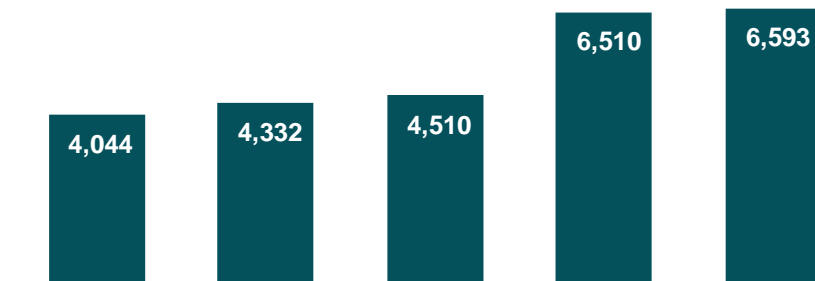
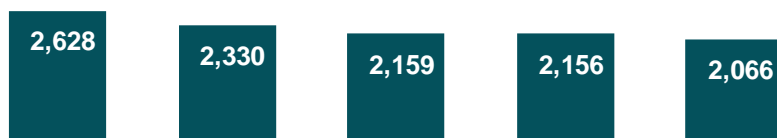
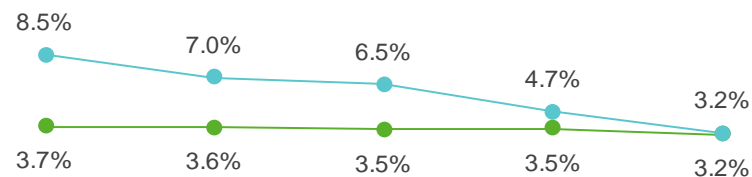
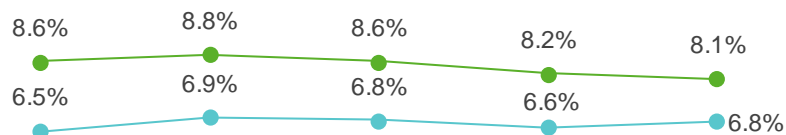
Consumer Banking Divisional Performance

Legacy Consumer Mortgages

| (\$ in millions) | 2Q20 | 1Q20 | 2Q19 | Change from | | | |
|--------------------------|-------|-------|-------|-------------|------|----------|--------|
| | | | | 1Q20 | | 2Q19 | |
| | | | | \$ | % | \$ | % |
| Average Loans and Leases | 2,066 | 2,156 | 2,628 | (90) | (4%) | (562) | (21%) |
| AEA | 2,066 | 2,156 | 2,628 | (90) | (4%) | (562) | (21%) |
| Net Finance Revenue | 35 | 36 | 43 | (1) | (2%) | (8) | (18%) |
| Gross Yield | 8.05% | 8.20% | 8.57% | | | (52) bps | |
| Net Finance Margin | 6.79% | 6.61% | 6.50% | | | 18 bps | 29 bps |

Consumer and Community Banking

| (\$ in millions) | 2Q20 | 1Q20 | 2Q19 | Change from | | | |
|--------------------------|-------|-------|-------|-------------|-------|-----------|-----------|
| | | | | 1Q20 | | 2Q19 | |
| | | | | \$ | % | \$ | % |
| Average Loans and Leases | 6,564 | 6,482 | 4,027 | 83 | 1% | 2,538 | 63% |
| AEA | 6,593 | 6,510 | 4,044 | 83 | 1% | 2,549 | 63% |
| Net Finance Revenue | 53 | 76 | 86 | (23) | (30%) | (33) | (38%) |
| Gross Yield | 3.18% | 3.53% | 3.71% | | | (35) bps | (53) bps |
| Net Finance Margin | 3.24% | 4.67% | 8.52% | | | (143) bps | (528) bps |



2Q20 CECL Reserve Walk

| (\$ in millions) | Balance at 12/31/2019 | CECL Day 1 impact | MOB Acquisition | Balance at 1/1/20 | 1Q20 Allowance Build | Balance at 3/31/20 | 2Q20 Allowance Build | Balance at 6/30/20 |
|--|-----------------------|-------------------|---------------------------|-------------------|----------------------|--------------------|----------------------|--------------------|
| Allowance for Credit Losses (ACL) – On Balance Sheet | | | | | | | | |
| Commercial | \$460 | \$75 | \$52 | \$587 | \$350 | \$937 | \$82 | \$1,020 |
| Consumer | \$23 | \$149 | \$5 | \$176 | \$(2) | \$174 | \$9 | \$183 |
| Total | \$483 | \$224 | \$57⁽²⁾ | \$763 | \$348 | \$1,111 | \$91 | \$1,203 |
| Allowance for Off-Balance Sheet Credit Exposure¹ | | | | | | | | |
| Commercial | \$37 | \$8 | \$8 | \$53 | \$65 | \$118 | \$(38) | \$80 |
| Consumer | - | - | \$1 | \$1 | \$1 | \$2 | \$(1) | \$1 |
| Total | \$37 | \$8 | \$9 | \$54 | \$67 | \$120 | \$(39) | \$81 |
| Total Allowance Build for ACL & Off-B/S Credit Exposure | | | | | | | \$52 | |

Certain balances may not sum due to rounding.

(1) Included in Other Liabilities on the Balance sheet.

(2) Net of \$39 million in Day 1 charge-offs related to the CECL accounting treatment of certain PCD loans acquired in the MOB acquisition.

CET 1 Walk

| (\$ in millions) | CET1 Capital | Risk Weighted Assets | Ratio |
|--|-----------------|-------------------------|--------------|
| December 31, 2019 | \$5,444 | \$45,262 | 12.0% |
| Legacy CIT CECL adoption | (82) | 28 | -0.2% |
| MOB Acquisition | (116) | 6,847 | -1.8% |
| January 1, 2020 | \$5,246 | \$52,138 | 10.0% |
| Q1 CECL COVID impact ⁽¹⁾ | \$(347) | \$(424) | -0.7% |
| Q1 Activity | 71 | 1,042 | 0.1% |
| March 31, 2020 before new 5-year transition | 4,970 | 52,757 | 9.4% |
| New 5-Year Transition Benefit - Both Day1 and 25% of Increase in AACL | 188 | 217 | 0.3% |
| March 31, 2020 | \$5,158 | \$52,973 | 9.7% |
| Q2 Activity | \$(113) | \$(2,238) | 0.2% |
| New 5-Year Transition Benefit - 25% of incremental Q2 increase in AACL | 5 | 5 | 0.0% |
| June 30, 2020 | \$5,050 | \$50,740 | 10.0% |

Certain balances may not sum due to rounding.

(1) COVID impact based on incremental \$424 million ACL at end of quarter tax effected at 18.1%. COVID impact in RWA reflects the reduction to RWA due to the ACL increase over the 1.25% threshold

Non-GAAP Disclosures⁽¹⁾

| | Quarters Ended | | |
|--|--------------------------|---------------------------|--------------------------|
| | June 30, 2020 | March 31, 2020 | June 30, 2019 |
| <i>(\$ in millions)</i> | | | |
| Total Net Revenues | | | |
| Interest income | \$ 446.9 | \$ 513.6 | \$ 515.5 |
| Rental income on operating lease equipment | 200.9 | 209.8 | 213.0 |
| Finance revenue (Non-GAAP) | 647.8 | 723.4 | 728.5 |
| Interest expense | 202.5 | 225.7 | 242.7 |
| Depreciation on operating lease equipment | 81.1 | 78.3 | 76.8 |
| Maintenance and other operating lease expenses | 56.1 | 53.6 | 48.3 |
| Net finance revenue (NFR) (Non-GAAP) | 308.1 | 365.8 | 360.7 |
| Other non-interest income | 102.6 | 130.6 | 106.1 |
| Total net revenues (Non-GAAP) | \$ 410.7 | \$ 496.4 | \$ 466.8 |
| NFR (Non-GAAP) | \$ 308.1 | \$ 365.8 | \$ 360.7 |
| NFR, excluding notew orthy items (Non-GAAP) | \$ 308.1 | \$ 365.8 | \$ 360.7 |
| Net finance margin (NFR as a % of AEA)(NFM)(Non-GAAP) | 2.14% | 2.73% | 3.13% |
| NFM, excluding notew orthy items | 2.14% | 2.73% | 3.13% |
| Other Non-Interest Income | | | |
| Total other non-interest income | \$ 102.6 | \$ 130.6 | \$ 106.1 |
| Total other non-interest income, excluding notew orthy items | \$ 102.6 | \$ 130.6 | \$ 106.1 |
| Operating Expenses | | | |
| Total operating expenses | \$ 360.4 | \$ 334.4 | \$ 267.8 |
| Notew orthy items | 57.1 | 17.1 | - |
| Intangible asset amortization | 8.5 | 8.5 | 5.8 |
| Operating expenses, excluding notew orthy items | \$ 294.8 | \$ 308.8 | \$ 262.0 |
| Total Net Revenues (Non-GAAP) | \$ 410.7 | \$ 496.4 | \$ 466.8 |
| Total net revenues, excluding notew orthy items (Non-GAAP) | \$ 410.7 | \$ 496.4 | \$ 466.8 |
| Net Efficiency Ratio (Non-GAAP) | 76.6% | 65.6% | 56.1% |
| Net Efficiency Ratio, excluding notew orthy items (Non-GAAP) | 71.8% | 62.2% | 56.1% |
| Average Earning Assets | | | |
| Average Earning Assets (Non-GAAP) | \$ 57,589.0 | \$ 53,684.7 | \$ 46,147.8 |
| Period End Earning Assets | | | |
| | June 30, 2020 | March 31, 2020 | June 30, 2019 |
| Loans | \$ 37,518.3 | \$ 38,530.4 | \$ 31,322.8 |
| Operating lease equipment, net | 7,778.1 | 7,488.1 | 7,056.1 |
| Assets held for sale | 82.7 | 73.2 | 190.8 |
| Credit balances of factoring clients | (989.1) | (1,023.7) | (1,175.8) |
| Interest-bearing cash | 7,898.7 | 3,477.8 | 1,555.6 |
| Investment securities and securities purchased under agreement to resell | 5,756.5 | 6,128.6 | 7,421.7 |
| Total earning assets (Non-GAAP) | \$ 58,045.2 | \$ 54,674.4 | \$ 46,371.2 |
| Average Core Loans and Leases | | | |
| Total average loans (incl HFS, net of credit balances) | \$ 37,109.8 | \$ 36,493.6 | \$ 29,628.0 |
| Total average operating lease equipment (incl HFS) | 7,602.1 | 7,416.1 | 7,029.6 |
| Total average loans and leases | 44,711.9 | 43,909.7 | 36,657.6 |
| Average non-core portfolio, LCM | 2,065.6 | 2,155.8 | 2,627.7 |
| Average non-core portfolios, NSP | - | - | 15.8 |
| Average core loans and leases | 42,646.3 | 41,753.9 | 34,014.1 |
| Average MOB | 6,210.0 | 6,281.6 | - |
| Average core loans and leases, excluding MOB | \$ 36,436.3 | \$ 35,472.3 | \$ 34,014.1 |

Certain balances may not sum due to rounding. Capital numbers for current quarter are preliminary.

(1) Selective reconciliations of non-GAAP measurements to GAAP measurements are included in our quarterly earnings release and not repeated in this presentation.

Non-GAAP Disclosures⁽¹⁾

| | Quarters Ended | | |
|--|------------------|-------------------|------------------|
| | June 30, 2020 | March 31, 2020 | June 30, 2019 |
| ROTCE | | | |
| Tangible book value (Non-GAAP, reconciled on Balance Sheet table) | \$ 4,915.7 | \$ 5,028.9 | \$ 5,143.5 |
| Less: Disallowed deferred tax asset | - | - | (36.2) |
| Tangible common equity for ROTCE (Non-GAAP) | \$ 4,915.7 | \$ 5,028.9 | \$ 5,107.3 |
| Average tangible common equity (Non-GAAP) | \$ 4,987.3 | \$ 5,268.1 | \$ 5,098.1 |
| (Loss) income from continuing operations available to common shareholders | \$ (97.6) | \$ (628.1) | \$ 127.4 |
| Goodwill impairment, after tax | - | 339.0 | - |
| Intangible asset amortization, after tax | 4.0 | 6.9 | 4.4 |
| Non-GAAP (loss) income from continuing operations - for ROTCE calculation | \$ (93.6) | \$ (282.2) | \$ 131.8 |
| Return on average tangible common equity | NM | NM | 10.34% |
| Non-GAAP (loss) income from continuing operations (from the following non-GAAP noteworthy tables) | \$ (61.4) | \$ (238.4) | \$ 127.4 |
| Intangible asset amortization, after tax | 4.0 | 6.9 | 4.4 |
| Non-GAAP (loss) income from continuing operations - for ROTCE calculation, excluding noteworthy items | \$ (57.4) | \$ (231.5) | \$ 131.8 |
| Preferred dividend normalization | 4.7 | (4.7) | 4.7 |
| Non-GAAP (loss) income from continuing operations - for ROTCE calculation, excluding noteworthy items and preferred dividend normalization | \$ (52.7) | \$ (236.2) | \$ 136.5 |
| Return on average tangible common equity, after noteworthy items | NM | NM | 10.34% |
| Return on average tangible common equity, after noteworthy items and preferred dividend normalization | NM | NM | 10.71% |
| Effective Tax Rate Reconciliation | | | |
| (Benefit) provision for income taxes - GAAP | \$ (73.2) | \$ (72.3) | \$ 33.4 |
| Income tax on noteworthy items | 20.9 | 16.9 | - |
| (Benefit) provision for income taxes, before noteworthy items - Non-GAAP | \$ (52.3) | \$ (55.4) | \$ 33.4 |
| Income tax - remaining discrete items | (1.1) | 3.0 | 9.2 |
| (Benefit) provision for income taxes, before noteworthy and discrete tax items - Non-GAAP | \$ (53.4) | \$ (52.4) | \$ 42.6 |
| (Loss) income from continuing operations before (benefit) provision for income taxes - GAAP | \$ (158.5) | \$ (696.6) | \$ 170.2 |
| Noteworthy items before tax | 57.1 | 406.6 | - |
| Adjusted (loss) income from continuing operations before (benefit) provision for income taxes and discrete items - Non-GAAP | \$ (101.4) | \$ (290.0) | \$ 170.2 |
| Effective tax rate - GAAP | 46.2% | 10.4% | 19.6% |
| Effective tax rate, before noteworthy items - Non-GAAP | 51.6% | 19.1% | 19.6% |
| Effective tax rate, before noteworthy and tax discrete items - Non-GAAP | 52.7% | 18.1% | 25.0% |

Certain balances may not sum due to rounding.

(1) Reconciliations of non-GAAP measurements to GAAP measurements that are included in our quarterly earnings release are not repeated in this presentation.

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